



Frequently Asked Questions

1. What is Workday Student, and how is it different from our current system?

Workday Student is part of the Workday Platform (HCM) and is a cloud-based student information system that provides a unified view of student data, including academic, financial, and personal information. It is different from the current system because it offers more personalized services to our students, streamlines administrative processes, and provides real-time analytics and reporting.

2. How will Workday Student benefit our students?

Workday Student will benefit our students in several ways. It will provide them with more personalized services, such as targeted communications and notifications. It will allow students greater access through Workday's mobile app. It will also streamline administrative processes, making it easier for students to make academic plans, enroll in courses, complete financial aid action items, and manage their personal information.

3. Will Workday Student affect my daily work?

Workday Student will change the way we manage student, course, and program information. It will also provide more efficient processes and greater reporting and analytics.

4. Will I need to learn new skills to use Workday Student?

Yes, you will need to learn how to use Workday Student, but we will provide you with training and support to help you stay up to speed.

5. How can I stay informed about the Workday Student rollout?

You can stay informed by visiting the new CougarWeb website, where we will be posting updates and training resources. We also have local change agents available who will be able to provide additional support and answer any questions.