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Hello,

Over 100 academic administrative colleagues from Collin College have been working on the Workday Student implementation since Spring 2022. Full implementation will occur in September 2024, although a limited number of functional modules will go live in late 2023. I wanted to briefly review how we got to this point, the status of our implementation, and mention our plans for the next steps.

Why are we replacing our student system (Banner)? Why did we pick Workday Student?

With Workday Student, we will be able to reduce manual processes and paper transactions, increase our abilities to make data driven decisions, and provide a friendlier user experience for our students. Collin College cares deeply about student success and seeks to improve student outcomes. With easy access to information and tasks across admissions, advising, academic planning and registration, student records, and financial services, Workday Student will enhance the experience for our students, faculty, and student support staff. As we grow, ensuring our infrastructure can support our growing campuses is critical to fulfilling our 2020-2025 strategic plan. That's why we're switching to Workday Student!

What is the current status of the project and what's next?

The Workday Student project has three phases: research/discovery and plan, which occurred from spring 2022 through summer 2022; architect and configure (the phase we are currently in), which started in Fall 2022 and will run through Spring 2023; and test and deploy, which will start in Summer 2023 and conclude in Fall 2024.

Workday Student will go live in four phases beginning in Fall 2023 and the final phase will go live in Fall 2024. The phase that most of the user community will use will go live in Spring 2024.

Through the continued effort of those involved in our project, we have recently completed initial testing, kicked off the Workday Student Change Agent Network (CAN) to disseminate information and receive feedback, and will soon be completing the first of our Customer Confirmation Sessions, workshops with members of the Collin College community designed to help us confirm how Workday Student has been configured for Collin College thus far.

Implementing a new Student Information System is a massive and complex project for any institution, and this is no different for Collin College. Even with having the best faculty, staff, students, planning, and implementation partner, there will be growth and adjustment. The project team is partnering closely with Workday as an implementation partner and the Collin College Change Agent Network, consisting of Collin College staff and faculty, to create direct connections between each Collin campus and the Workday project team. You have our commitment that we will ensure as seamless of a transition as possible.

What kind of training opportunities will be available?

There will be multiple training opportunities and modalities made available for end-users. Our Change Management team will share more information as we get closer to the implementation date.

Where can I find more information?

We are committed to sharing as much information as possible with the Collin College community through our Workday updates page in CougarWeb (currently under construction). Here we will post all relevant information to the project, including Change Agent contact details, a timeline, training opportunities, and resources. We encourage you to review this page on a regular basis to stay updated on the project.

I hope that you are as excited as I am about the move to Workday Student and will share these feelings of excitement with your colleagues! With Workday Student, we will be able to innovate, streamline our processes, and have access to insights that were not possible before.

Thank you in advance for your support and partnership. Please reach out to me if you have any questions or concerns.

Best,
David Stephens, Ph.D.
Chief Information Officer



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