

CougarWeb Employee

How is the new portal different?



The new portal uses Pathify, which is an engagement hub. This is CougarWeb with a facelift. CougarWeb will now provide a personalized, centralized dashboard to guide users. Users will only see information relevant to them.

How do I use the Search Bar?



- 1. Click in the **Search Bar** at the top of the screen.
- 2. You can select an **optional filter** to narrow search results.
- 3. Begin typing a search term. Matches will appear below the **Search Bar**.
- 4. Click **View All Results** to see categorized results.

NOTE: New search terms are added every week.

Can I add and remove widgets?



YES and NO.

- 1. Some widgets are required based on your role and can't be removed. Email is an example of a required widget.
- You can add new widgets to your dashboard by clicking the Find New Widgets button.
- 3. To remove a widget, click the three horizontal dots on the top right of the widget and choose **Remove Widget**. If it is a required widget, the Remove option will be grayed out.
- 4. You can also move widgets by clicking and dragging to a new location. Required widgets can also be moved.
- 5. You can also adjust the style of widgets with the three horizontal dots.

What are the items on the left?



- 1. **Dashboard** is your main point of contact for CougarWeb.
- 2. **Activity** will show recent additions and messages.
- 3. **Announcements** are messages that are sent to all users in an assigned role.
- 4. **Resources** are documents and a link to your OneDrive.
- 5. Events & Calendars are organized by group. You can filter the calendars to see those that apply to you and change the color associated with the calendar.
- 6. **Shortcuts** are fully customizable and you can add a shortcut to this list by clicking the **Star** on any page.
- 7.**Tools** are links to sites that can be used Districtwide.
- 8. **Pages** are web pages created in CougarWeb with links and information. They are categorized by department or function.

NOTE: You can click **View All** to see more **Pages** and **Tools** that are available.

Support:



Faculty/Staff Login Technical Support

Ph: 972.548.6555

Email: helpdesk@collin.edu Hours: M-F 7 am - 6 pm

Faculty/Staff General Support

Ph: 972.881.5870 **Email**: eLC@collin.edu

Hours:

• M-Th 8 am - 6 pm

• Friday 8 am - 5 pm



CougarWeb Employee

