

Two-Year Comparison of Collin College to National Percentiles
National Community College Benchmark Project
2020 vs. 2019

Form/Measure	Collin 2020			Collin 2019			2020 National Percentiles				
	Reported Value	Percentile	N	Reported Value	Percentile	N	10th	25th	50th	75th	90th
Demographics											
Service Area Characteristics											
Service Area Total Population (Fall 2018)	1,013,081	88%	167	1,109,112	86%	215	81,715	149,103	307,774	535,738	1,056,459
Service Area Unemployment Rate (Fall 2018)	3.00%	17%	167	3.20%	24%	215	2.90%	3.30%	4.10%	5.83%	10.30%
Service Area Median Household Income (Fall 2018)	\$108,307	98%	166	\$106,911	>99%	211	\$41,397	\$46,746	\$53,597	\$62,368	\$78,398
Credit Enrollment											
IPEDS Enrollment (Fall 2018)	33,677	98%	166	31,609	97%	216	1,634	2,869	4,953	9,185	16,077
Best Practices											
Value of Economic Impact	\$721,200,000	89%	56	\$528,543,000	68%	78	\$30,480,000	\$80,140,750	\$231,000,000	\$388,050,000	\$726,196,500
Form 1: Student Information											
Enrollment Information											
Full-time Credit Headcount (Fall 2018)	10,662	97%	176	10,231	97%	217	727	1,096	1,914	3,164	5,316
% of Full-time Students	31.66%	35%	165	32.37%	39%	216	24.02%	29.07%	36.00%	42.36%	50.91%
Part-time Credit Headcount (Fall 2018)	23,015	97%	176	21,378	97%	217	920	1,845	3,305	6,804	11,938
% of Part-time Students	68.34%	63%	165	67.63%	61%	216	49.09%	57.99%	64.49%	71.11%	75.98%
% High School Concurrent Enrollment Headcount (Fall 2018)	22.00%	63%	172	18.00%	52%	199	5.07%	9.73%	18.14%	27.73%	35.97%
% Co-Enrollment (Fall 2018)	3.83%	67%	123	4.30%	55%	113	0.81%	1.78%	2.73%	5.06%	8.51%
Minority Student/Population Ratio (Fall 2018)	1.13	25%	159	1.12	34%	185	0.96	1.13	1.32	1.73	2.26
Pell Grant Eligible Students (Fall 2018)	15.24%	<1%	138	19.98%	3%	158	23.63%	28.48%	35.42%	44.45%	56.06%
% Pell Grant Recipients (Fall 2018)	15.24%	2%	173	16.54%	3%	214	20.88%	24.54%	32.16%	40.00%	46.30%
% Transfer Credit Hours (Fall 2018)	84.96%	97%	166	85.02%	97%	190	41.20%	50.73%	60.09%	70.38%	80.41%
% Career Technical Credit Hours (Fall 2018)	10.48%	2%	164	9.81%	2%	188	16.53%	22.00%	31.65%	43.83%	53.41%
% Developmental Credit Hours (Fall 2018)	4.56%	38%	170	5.18%	39%	189	1.71%	2.81%	5.49%	8.45%	11.39%
% High School Concurrent Enrollment Credit Hours (Fall 2018)	14.00%	63%	167	10.87%	57%	192	2.98%	5.00%	10.84%	17.36%	21.68%
Credit Student Median Age (Fall 2018)	20	42%	172	20	34%	204	19	20	21	23	26
% Female Credit Students (Fall 2018)	56.00%	34%	173	55.05%	33%	212	52.22%	54.62%	57.98%	60.71%	63.85%
First-generation Student (Fall 2018)			137			159	16.97%	27.03%	36.00%	46.98%	61.65%
% Nonresident Alien (Fall 2018)	2.41%	92%	156	3.20%	95%	194	0.00%	0.18%	0.50%	1.26%	2.16%
Race/Ethnicity											
% Minority Credit Students (Fall 2018)	47.26%	80%	162	46.40%	74%	200	9.25%	14.62%	23.88%	40.93%	61.34%
% Hispanics of Any Race (Fall 2018)	20.33%	79%	165	19.74%	76%	214	1.69%	3.65%	6.77%	15.54%	36.74%
% American Indian or Alaskan Native (Fall 2018)	0.40%	46%	164	0.42%	48%	214	0.15%	0.26%	0.43%	0.77%	1.79%
% Asian (Fall 2018)	10.89%	96%	165	10.42%	93%	215	0.59%	0.90%	1.48%	3.22%	5.15%
% Black or African American (Fall 2018)	11.34%	73%	165	11.53%	65%	214	1.20%	2.63%	6.21%	12.15%	24.40%
% Native Hawaiian, Pacific Islander (Fall 2018)	0.20%	78%	162	0.21%	68%	206	0.03%	0.06%	0.12%	0.20%	0.31%
% White (Fall 2018)	48.69%	23%	165	49.04%	28%	215	32.03%	49.67%	67.01%	80.08%	87.76%
% Two or more Races/Ethnicities (Fall 2018)	4.09%	79%	164	4.07%	85%	209	1.23%	2.20%	3.02%	3.94%	4.99%
% Race/Ethnicity Unknown (Fall 2018)	1.62%	28%	164	1.37%	19%	209	0.42%	1.48%	2.74%	6.55%	10.24%
Tuition and Fees											
Tuition and Fees per Credit Hour (Fall 2018)	\$48	2%	165	\$46	1%	183	\$83	\$106	\$141	\$158	\$191

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Form 2: Student Completion and Transfer											
% Completed/Transferred in 2 Years (Full-time)											
% Completed in Two Years (On-time) (Fall 2017 Cohort)	10.35%	20%	132	7.23%	6%	183	8.71%	12.22%	20.02%	28.58%	38.28%
% Transferred in Two Years (Fall 2017 Cohort)	19.20%	84%	128	21.47%	95%	180	3.88%	7.01%	10.25%	14.71%	22.56%
% Completed OR Transferred in Two Years (Fall 2017 Cohort)	29.55%	46%	128	28.69%	51%	179	17.43%	23.61%	30.83%	39.88%	55.00%
% Completed AND Transferred in Two Years (Fall 2017 Cohort)	6.35%	68%	132	4.57%	61%	183	0.68%	1.69%	3.73%	9.83%	17.33%
% Completed in 3 Years											
Percent Completed in Three Years (Full-time) (Fall 2016 Cohort)	18.75%	15%	131	16.84%	11%	196	16.50%	21.31%	28.93%	36.62%	45.65%
Percent Completed in Three Years (Part-time) (Fall 2016 Cohort)	7.20%	37%	123	6.54%	27%	179	4.24%	5.71%	9.01%	15.02%	28.80%
% Transferred in 3 Years											
Percent Transferred in Three Years (Full-time) (Fall 2016 Cohort)	26.24%	90%	136	26.19%	91%	192	8.13%	10.96%	14.99%	19.42%	26.23%
Percent Transferred in Three Years (Part-time) (Fall 2016 Cohort)	12.06%	64%	125	11.83%	74%	178	4.28%	6.78%	9.91%	14.67%	21.98%
% Completed OR Transferred in 3 Years											
Percent Completed OR Transferred in 3 Years (FT) (Fall 2016 Cohort)	44.99%	52%	130	43.03%	56%	192	32.70%	37.46%	44.36%	51.83%	63.21%
Percent Completed OR Transferred in 3 Years (PT) (Fall 2016 Cohort)	19.27%	48%	122	18.37%	50%	175	11.80%	15.13%	20.09%	29.05%	40.38%
% Completed AND Transferred in 3 Years											
Percent Completed AND Transferred in 3 Years (FT) (Fall 2016 Cohort)	11.87%	60%	131	10.83%	61%	196	3.06%	6.53%	10.49%	16.87%	20.51%
Percent Completed AND Transferred in 3 Years (PT) (Fall 2016 Cohort)	3.37%	77%	123	2.78%	75%	180	0.00%	1.03%	1.83%	3.15%	6.09%
% Completed in 6 Years											
Percent Completed in 6 Years (FT) (Fall 2013 Cohort)	24.77%	18%	125	24.04%	24%	176	22.22%	26.43%	32.52%	40.04%	47.02%
Percent Completed in 6 Years (PT) (Fall 2013 Cohort)	13.80%	40%	123	12.84%	45%	173	8.51%	11.41%	15.42%	21.54%	30.07%
% Transferred in 6 Years											
Percent Transferred in 6 Years (FT) (Fall 2013 Cohort)	25.34%	76%	125	24.58%	83%	175	9.86%	12.90%	18.36%	25.16%	33.79%
Percent Transferred in 6 Years (PT) (Fall 2013 Cohort)	13.38%	47%	122	15.13%	63%	172	5.31%	9.87%	14.23%	17.50%	27.95%
% Completed OR Transferred in 6 Years											
Percent Completed OR Transferred in 6 Years (FT) (Fall 2013 Cohort)	50.11%	44%	125	48.63%	50%	175	39.30%	44.61%	51.39%	60.91%	68.49%
Percent Completed OR Transferred in 6 Years (PT) (Fall 2013 Cohort)	27.18%	36%	121	27.96%	51%	171	20.57%	25.34%	29.79%	38.95%	48.97%
% Completed AND Transferred in 6 Years											
Percent Completed AND Transferred in 6 Years (FT) (Fall 2013 Cohort)	15.97%	51%	125	8.88%	26%	176	5.73%	11.40%	15.70%	19.96%	25.32%
Percent Completed AND Transferred in 6 Years (PT) (Fall 2013 Cohort)	7.73%	88%	123	7.05%	83%	173	1.36%	2.79%	5.26%	6.70%	8.57%

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Form 3: Student Performance at Transfer Institutions (Most Recent AY)											
Cumulative First-year GPA	3.04	35%	23	3	50%	44	2.69	2.89	3.1	3.18	3.3
Average First-year Credit Hours	23.98	79%	19	23.41	85%	39	0.04	9.63	21.23	22.94	30.51
% Enrolled Next Year	80.00%	66%	35	78.00%	32%	59	64.04%	72.20%	78.00%	81.50%	85.00%
Form 4: Credit Student Enrollment (Persistence) (Fall 2018 Cohort)											
Overall Persistence											
Fall-to-Fall Persistence Rate	47.73%	45%	170	50.74%	71%	197	37.94%	44.16%	48.83%	52.23%	56.04%
Next-term Persistence Rate	75.02%	79%	170	70.54%	49%	198	60.10%	66.91%	71.15%	74.40%	78.02%
Persistence of Full-time Students											
Full-time Next-term Persistence Rate	83.02%	61%	170	82.24%	50%	199	76.07%	79.00%	82.28%	84.92%	88.20%
Full-time Fall-Fall Persistence Rate	56.92%	54%	171	57.77%	63%	199	47.04%	51.74%	56.43%	61.21%	67.05%
Persistence of Part-time Students											
Part-time Next-term Persistence Rate	71.36%	91%	170	63.09%	61%	198	47.52%	56.78%	62.94%	66.30%	70.76%
Part-time Fall-Fall Persistence Rate	43.75%	55%	170	46.34%	72%	197	29.58%	36.84%	42.71%	47.06%	52.48%
Form 5: AY Student Completions/Transfers/Continuing											
AY 2018-2019 FTE Students	18,368.97	96%	163	18,048.67	96%	194	979.62	1,610.47	2,955.07	5,757.93	9,335.11
Percent AY Completers	8.50%	15%	157	7.16%	9%	188	7.60%	9.75%	13.49%	16.55%	22.88%
Percent AY Transfers	27.86%	95%	135	21.45%	81%	159	3.13%	5.75%	14.01%	20.18%	24.64%
Percent AY Continuing Students	41.12%	72%	149	37.79%	59%	175	26.00%	32.24%	37.36%	42.01%	47.26%
Percent AY Completers/Transfers/Continuing	77.48%	89%	135	66.40%	55%	157	50.86%	56.50%	66.34%	70.38%	78.66%

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Form 6: Student Satisfaction and Engagement (Most Recent Data)											
Ruffalo Noel Levitz Summary Items											
College experience met expectations	5.1	72%	79	5.1	68%	94	4.7	4.9	5	5.2	5.3
Overall satisfaction with experience	5.7	57%	79	5.7	63%	94	5.3	5.4	5.6	5.8	6
Would enroll here again	6.1	68%	79	6.1	80%	94	5.5	5.6	5.9	6.1	6.2
Ruffalo Noel Levitz Satisfaction Scales											
Academic Advising/Counseling	5.7	38%	80	5.6	32%	94	5.4	5.6	5.7	5.9	6.1
Academic Services	6.1	54%	52	6.1	73%	70	5.5	5.7	6	6.2	6.3
Admissions & Financial Aid	5.8	56%	80	5.7	63%	94	5.2	5.5	5.7	5.9	6.1
Campus Climate	5.8	49%	80	5.8	50%	94	5.4	5.6	5.8	6.1	6.2
Campus Support Services	5.7	45%	77	5.7	57%	91	5.1	5.5	5.8	6	6.2
Concern for the Individual	5.7	45%	49	5.6	51%	68	5.3	5.5	5.7	5.9	6
Instructional Effectiveness	5.8	55%	80	5.8	61%	94	5.4	5.6	5.8	6	6.1
Registrations Effectiveness	5.9	57%	79	5.9	59%	93	5.5	5.7	5.9	6	6.1
Responsiveness to Diverse Populations	5.9	53%	49	6.0	66%	68	5.5	5.7	5.9	6	6.2
Safety and Security	5.8	55%	80	5.8	69%	94	5.2	5.4	5.7	6	6.2
Service Excellence	5.8	60%	50	5.8	63%	68	5.3	5.5	5.8	5.9	6.1
Student Centeredness	5.8	47%	79	5.8	56%	93	5.4	5.6	5.9	6	6.2

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Form 7: Credit College-level Retention, Success (Fall 2018)											
Retention Rate	92.58%	53%	163	92.65%	55%	200	88.37%	90.31%	92.29%	93.85%	95.69%
Enrollee Success Rate	75.08%	19%	163	75.05%	25%	200	73.86%	75.76%	78.84%	81.72%	85.28%
Completer Success Rate	81.10%	12%	163	81.01%	15%	200	80.67%	83.59%	86.20%	88.40%	90.30%
Form 8: Credit Developmental Retention, Success (Fall 2018)											
Retention Rates											
Math Retention Rate	91.88%	76%	162	92.49%	76%	198	74.30%	82.90%	88.71%	91.64%	95.28%
Reading/Writing Retention Rate	93.86%	71%	75	93.61%	65%	92	81.90%	85.71%	91.28%	94.35%	96.49%
Enrollee Success Rates											
Math Enrollee Success Rate	54.21%	20%	162	51.79%	14%	198	48.63%	55.04%	62.20%	72.04%	77.89%
Reading/Writing Enrollee Success Rate	70.29%	51%	75	62.54%	22%	92	55.31%	62.20%	70.21%	75.56%	84.10%
All Developmental-level Course Enrollee Success Rate	59.19%	25%	162	65.24%	42%	199	54.34%	59.10%	64.63%	71.60%	77.85%
Completer Success											
Math Completer Success Rate	59.00%	7%	162	55.99%	7%	198	60.06%	64.84%	71.92%	81.26%	88.57%
Reading/Writing Completer Success Rate	74.89%	35%	75	66.82%	18%	92	62.25%	71.43%	78.41%	84.78%	91.62%
Form 9: Credit Developmental Retention, Success, First College-level (Fall 2017 Cohort)											
Retention Rates											
Math Retention Rate	88.21%	43%	155	92.39%	70%	188	76.41%	83.91%	89.57%	94.74%	98.28%
Writing Retention Rate	96.76%	66%	154	97.13%	73%	184	82.21%	88.62%	94.14%	98.83%	100.00%
Enrollee Success Rates											
Math Enrollee Success Rate	59.76%	17%	155	64.86%	27%	188	54.64%	61.90%	71.05%	79.81%	85.51%
Writing Enrollee Success Rate	85.43%	75%	154	87.56%	88%	184	60.71%	69.63%	76.66%	84.64%	91.83%
Completer Success Rates											
Math Completer Success Rate	67.74%	12%	155	70.20%	14%	188	65.71%	74.12%	80.82%	86.30%	91.67%
Writing Completer Success Rate	88.28%	70%	154	90.15%	82%	184	69.39%	76.86%	83.51%	90.59%	94.68%
Form 10: Career Technical Program Completers (Most Recent Data)											
Employed in Related Field	70.62%	66%	93	70.03%	66%	117	37.18%	50.56%	64.06%	74.59%	85.88%
Pursuing Education	47.46%	86%	94	5.45%	6%	113	6.15%	12.16%	23.48%	37.23%	49.75%
Employers Satisfied with Preparation	94.94%	38%	32	94.94%	46%	46	73.97%	90.18%	95.36%	97.67%	100.00%

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Form 11A: Retention and Success Core Academic Skills (Fall 2018)												
Retention Rates												
Composition I Retention Rate	94.81%	82%	164	95.51%	91%	200	85.80%	89.24%	91.97%	94.21%	95.81%	
Composition II Retention Rate	89.76%	60%	153	91.07%	73%	183	80.95%	84.51%	88.84%	91.84%	95.03%	
Algebra Retention Rate	88.23%	56%	155	88.44%	57%	193	75.00%	81.29%	87.07%	92.00%	96.99%	
Speech Retention Rate	94.00%	69%	156	94.35%	72%	192	85.14%	89.31%	91.99%	94.18%	95.89%	
Gateway Math Retention Rate	88.72%	55%	152	88.72%	55%	183	78.95%	84.42%	87.76%	90.89%	93.68%	
Enrollee Success Rates												
Composition I Enrollee Success Rate	79.25%	70%	164	83.87%	92%	200	65.44%	68.96%	74.97%	80.83%	83.48%	
Composition II Enrollee Success Rate	73.02%	46%	153	78.37%	83%	183	61.74%	67.40%	73.35%	78.79%	83.55%	
Algebra Enrollee Success Rate	63.53%	43%	155	71.35%	63%	193	50.59%	58.34%	66.38%	76.41%	87.84%	
Speech Enrollee Success Rate	80.48%	53%	156	83.47%	71%	192	70.02%	75.08%	80.00%	84.04%	88.08%	
Gateway Math Enrollee Success Rate	58.30%	20%	152	70.48%	67%	183	52.60%	59.23%	68.16%	72.77%	76.38%	
Completer Success Rates												
Composition I Completer Success Rate	83.59%	59%	164	87.81%	77%	200	73.10%	76.97%	82.10%	86.84%	89.21%	
Composition II Completer Success Rate	81.34%	34%	153	86.06%	69%	183	74.06%	79.09%	83.42%	87.45%	91.15%	
Algebra Completer Success Rate	72.00%	32%	155	80.67%	61%	193	64.28%	70.35%	77.66%	86.01%	92.89%	
Speech Completer Success Rate	85.62%	37%	156	88.46%	60%	192	79.15%	82.76%	87.32%	90.84%	94.08%	
Gateway Math Completer Success Rate	65.71%	13%	152	79.44%	62%	183	64.01%	70.14%	76.49%	81.76%	85.66%	
Form 11B: Retention and Success: Early Momentum Metrics												
Credit Momentum												
Credit Momentum Rate - 6 credits in 1 semester	95%	97%	123				New Measure	48%	58%	69%	78%	85%
Credit Momentum Rate - 6 credits in 1 semester	64%	89%	123				New Measure	20%	29%	39%	56%	64%
Credit Momentum Rate - 15 credits in 1st year	56%	69%	123				New Measure	19%	27%	48%	59%	66%
Credit Momentum Rate - 24 credits in 1st year	37%	70%	120				New Measure	11%	17%	27%	39%	51%
Credit Momentum Rate - 30 credits in 1st year	7%	34%	120				New Measure	2%	5%	10%	21%	33%
Gateway Course Momentum												
Gateway Momentum Rate - Comp I/II	35%	67%	117				New Measure	8%	16%	26%	39%	51%
Gateway Momentum Rate - Math	14%	31%	120				New Measure	7%	12%	21%	31%	44%
Gateway Momentum Rate - Comp I/II & Math	7%	38%	119				New Measure	2%	4%	9%	18%	26%
Persistence Momentum												
Persistence Momentum Rate - Fall to Spring	80%	90%	123				New Measure	64%	68%	73%	77%	80%
Form 12: Institution-wide Credit Grades (Fall 2018)												
% Withdrawal	7.39%	46%	164	7.30%	<1%	199	4.45%	6.15%	7.73%	10.06%	11.76%	
% Completed	92.61%	53%	164	92.70%	<1%	199	88.24%	89.94%	92.27%	93.85%	95.55%	
% Completer Success	80.39%	15%	164	80.00%	<1%	199	79.76%	82.39%	85.13%	87.81%	89.72%	
% Enrollee Success	74.45%	20%	164	74.17%	<1%	199	72.40%	75.02%	77.97%	81.28%	84.18%	
% A & B Grades	59.00%	24%	164	58.68%	<1%	199	55.72%	59.07%	62.51%	65.86%	69.41%	

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Form 13: High School Graduates (Fall 2018)												
% Enrolling Public HS	23.44%	69%	100	24.33%	74%	130	9.63%	13.52%	19.53%	24.50%	29.84%	
% Enrolling Private HS			47			58	4.16%	8.20%	14.39%	21.74%	32.64%	
% Enrolling Total	23.44%	66%	110	24.33%	72%	129	9.49%	13.63%	19.99%	25.69%	30.90%	
Form 14A: Market Penetration: Students (AY 2018-2019)												
Credit Student Penetration Rate	4.64%	87%	156	4.01%	77%	191	1.34%	2.03%	2.68%	3.78%	4.93%	
Non-credit Student Penetration Rate	1.29%	60%	144	1.07%	58%	175	0.05%	0.21%	0.82%	2.21%	4.04%	
Form 14C: Market Penetration: Concurrent High School Programs (AY 2018-2019)												
Students												
% High School Concurrent Program Enrollment Headcount	21%	70%	89				New Measure	4%	8%	14%	23%	33%
% High School Concurrent Program Enrollment Credit Hours	13%	71%	83				New Measure	1%	3%	8%	15%	26%
% High School Concurrent Student Credit Hours in General Studies	90.60%	69%	83				New Measure	25.80%	57.00%	77.70%	94.00%	100.00%
% High School Concurrent Student Credit Hours in Technical Educ.	90.40%	96%	80				New Measure	0.00%	6.81%	20.00%	41.42%	73.00%
Concurrent High School Program Retention Rate	98%	41%	87				New Measure	92%	97%	99%	99%	100%
Concurrent High School Program Enrollee Success Rate	92%	31%	87				New Measure	82%	92%	94%	97%	98%
Concurrent High School Program Completer Success Rate	94%	18%	87				New Measure	90%	95%	96%	98%	99%
Concurrent Program Enrollment Yield			75				New Measure	4%	9%	15%	23%	33%

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Form 16: Class Sizes and Faculty Loads (Fall 2018)											
Average Credit Section Size											
Average Credit Section Size	23.72	97%	157	24.17	98%	192	13.91	15.24	17.01	18.84	21.63
Credit Course Student/Faculty Ratio											
Student/Faculty Ratio	19.57	84%	152	18.93	81%	192	10.99	13.29	15.4	18.19	20.43
Instructional Faculty Load											
% Credit Hours by Full-time Faculty	55.86%	44%	151	54.49%	41%	184	41.30%	47.98%	57.55%	68.36%	79.63%
% Credit Hours by Part-time/Adjunct Faculty	44.14%	55%	151	45.51%	58%	184	20.37%	31.64%	42.45%	52.02%	58.70%
% Sections by Full-time Faculty	52.18%	39%	151	52.12%	42%	185	40.23%	45.69%	55.81%	64.78%	75.51%
% Sections by Part-time/Adjunct Faculty	47.82%	60%	151	47.88%	57%	185	24.49%	35.22%	44.19%	54.31%	59.77%
Student Credit Hours Taught Per Full-Time Faculty Member	376.85	96%	150	358.29	96%	185	153.22	191.05	243.28	285.44	322.36
Student Credit Hours Taught Per Part-time Faculty Member	131.91	96%	151	128.6	91%	184	47.74	68.58	90.05	103	122.28
Form 17: Online/Distance Learning Credit Hours & Grades (Fall 2018)											
Online/Distance Learning Students											
% of Headcount Enrolled in Online/Distance Learning Courses	25%	17%	140	New Measure			20%	28%	37%	50%	62%
% Enrolled in Only Online/Distance Learning Courses	38.10%	60%	139	New Measure			19.60%	27.20%	36.00%	44.00%	54.00%
% of Online/Distance Students Co-Enrolled at Other Institution	7.10%	72%	97	New Measure			0.88%	2.00%	4.00%	7.18%	11.36%
Online/Distance Learning Credit Hours											
DL % of Credit Hours	18.82%	42%	158	18.23%	41%	197	11.23%	14.48%	19.55%	24.25%	32.78%
DL % of Total Credit Sections	16.11%	36%	156	15.69%	42%	194	10.81%	13.85%	17.91%	23.09%	32.95%
Online/Distance Learning Grades											
% Withdrawal	9.42%	40%	158	8.87%	26%	197	6.08%	8.16%	10.31%	13.94%	17.63%
% Completed	90.58%	59%	158	91.13%	73%	197	82.37%	86.06%	89.69%	91.84%	93.92%
% Completer Success	78.55%	34%	158	79.54%	45%	197	73.41%	76.86%	81.27%	84.51%	87.33%
% Enrollee Success	71.15%	49%	158	72.48%	66%	197	64.94%	67.33%	71.26%	74.68%	79.76%
% A & B Grades	58.08%	53%	158	59.63%	73%	197	50.88%	54.10%	57.75%	61.30%	66.57%

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Form 18: Student Services: FTE Staff/Student Ratio (Fall 2018)											
Career Services	6,764	93%	104	3,951	66%	125	916	1,620	2,658	4,475	6,277
Counseling	3,382	85%	86	New Measure			459	950	1,509	2,373	4,720
Advising	825	67%	103	New Measure			304	371	599	963	1,775
Recruitment, Admissions, Registration	1,091	88%	119	1,374	89%	146	188	318	453	740	1,267
Financial Aid	1,127	74%	119	1,129	76%	145	399	547	769	1,182	1,898
Student Activities	3,075	68%	114	6,322	89%	139	672	1,216	2,160	3,857	6,123
Testing & Assessment Services	1,537	45%	110	6,322	89%	131	695	1,096	1,729	3,577	5,228
Form 19: Human Resources Data (AY 2018-2019)											
Grievance Rate	4.8780%	98%	100	4.9416%	99%	82	0.0000%	0.0000%	0.2159%	0.4854%	1.2129%
Retirements Rate	1.98%	32%	125	2.83%	47%	155	1.03%	1.71%	2.67%	3.99%	6.28%
Departures Rate	4.04%	15%	123	3.56%	12%	154	3.26%	4.86%	7.78%	10.70%	14.78%
Harassment Rate	0.4573%	68%	99	0.8502%	82%	84	0.0000%	0.0405%	0.2273%	0.5193%	0.8982%
% Minority Employees	29.25%	86%	152	26.27%	75%	186	3.48%	7.08%	10.99%	19.79%	37.11%
Minority Employee/Population Ratio	0.7	50%	150	0.64	36%	184	0.34	0.55	0.69	0.93	1.42
Form 20A: Instructional Cost (FY 2019)											
Cost per Credit Hour	\$131	13%	125	\$126	12%	147	\$127	\$144	\$183	\$237	\$322
Cost per FTE Student	\$3,939	13%	125	\$3,774	12%	147	\$3,798	\$4,311	\$5,485	\$7,101	\$9,647
Tuition and Fees as Percentage of Median Service Area Income	1.33%	<1%	154	1.29%	<1%	181	4.47%	5.64%	7.57%	9.59%	11.01%
Form 20B: Development/Training Expenditures per FTE Employee (FY 2019)											
Expenditures per FTE Employee	\$760	84%	86	\$638	72%	106	\$82	\$188	\$409	\$618	\$956

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Form 21: Financial Information (FY 2018)											
Institution Expenses											
Total Institution Expenses (FY 2019)	\$207,365,956	94%	135	\$181,758,059	92%	154	\$18,289,818	\$29,564,775	\$50,975,090	\$82,370,267	\$165,073,165
Institution Expenses per FTE Student	\$9,986	10%	125	\$9,162	12%	141	\$9,955	\$11,995	\$14,768	\$17,507	\$23,383
Institution Revenues											
Total Institution Revenue	\$245,474,818	96%	128	\$216,626,044	96%	145	\$15,892,976	\$28,257,657	\$49,436,342	\$82,801,087	\$143,928,596
Unrestricted Institution Revenue (FY 2019)	\$209,716,909	97%	135	\$185,365,006	95%	154	\$9,656,009	\$20,584,486	\$36,053,585	\$70,282,140	\$123,582,253
% Unrestricted Revenue (FY 2019)	85.43%	68%	128	85.57%	64%	145	47.39%	64.34%	77.65%	87.94%	95.64%
Restricted Institution Revenue	\$35,757,909	89%	128	\$31,261,038	85%	145	\$1,615,314	\$3,865,441	\$10,877,698	\$21,585,384	\$35,914,657
% Restricted Revenue (FY 2019)	14.57%	31%	128	14.43%	35%	145	4.36%	12.06%	22.35%	35.66%	52.61%
Institution Revenue per Student FTE (FY 2019)	\$11,821	24%	118	\$10,920	30%	131	\$9,105	\$11,879	\$15,088	\$18,807	\$23,856
Revenue Sources											
% Funds From Tuition and Fees (FY 2019)	16.37%	30%	127	16.58%	25%	144	10.12%	14.73%	23.50%	35.55%	51.34%
Revenues from Tuition & Fees Per Student FTE (FY 2019)	\$2,210	13%	126	\$2,013	11%	150	\$2,085	\$2,886	\$3,866	\$5,350	\$7,185
% Funds From Local Sources (FY 2019)	45.01%	89%	119	45.47%	81%	119	0.00%	1.90%	19.48%	30.41%	45.02%
Revenues from Local Appropriations Per Student FTE (FY 2019)	\$6,076	72%	118	\$5,519	59%	126	\$0	\$424	\$3,036	\$6,327	\$10,072
% Funds From State (FY 2019)	18.59%	22%	126	21.62%	41%	140	12.19%	19.13%	28.86%	41.82%	52.92%
Revenues from State Per Student FTE (FY 2019)	\$2,510	15%	124	\$2,625	26%	146	\$2,061	\$3,229	\$4,574	\$7,401	\$10,286
% From Private Grants & Contracts (FY 2019)	2.59%	73%	115	0.12%	17%	115	0.00%	0.09%	0.87%	2.82%	6.01%
Revenues from Private Grants Per Student FTE (FY 2019)	\$350	69%	110	\$15	15%	115	\$0	\$16	\$149	\$446	\$1,097
% From Sales & Services (FY 2019)	1.34%	28%	122	1.37%	33%	132	0.11%	1.17%	3.94%	7.06%	11.93%
Revenues from Sales Per Student FTE (FY 2019)	\$181	21%	120	\$166	26%	136	\$17	\$220	\$778	\$1,296	\$1,899
% From Other Sources (FY 2019)	16.10%	59%	127	14.83%	51%	143	2.55%	4.69%	14.12%	22.89%	34.75%
Form 22: Institutional Integrity											
Academic Integrity											
Student Academic Integrity Cases Ratio	39	2%	53	New Measure			58	150	302	993	2,298
% of Integrity Cases Resulting in Disciplinary Actions	66%	41%	51	New Measure			0%	7%	84%	100%	100%
Financial Integrity											
Primary Reserve Ratio (FY 2019)	1.73	88%	116	1.75	87%	135	0.06	0.33	0.57	0.99	1.86
Net Operating Revenue Ratio (FY 2019)	17.9	>99%	116	17.7	99%	135	-0.06	-0.01	0.06	0.22	1
Return on Net Assets Ratio (FY 2019)	8.3	94%	117	6.5	95%	133	-0.04	0.01	0.07	0.45	1.66
Viability Ratio (FY 2019)	310.1	98%	114	285.68	>99%	125	0.07	0.57	1.45	3.5	9.31
Composite Financial Indicator (FY 2019)	8.8	95%	111	8.7	95%	126	0.52	2.44	3.83	5.81	7.89

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Form NC1 Non-Credit Enrollment Information (FY 2019)											
All Continuing Education Students (Including Workforce Training, Adult Basic Education, and Life & Leisure)											
Duplicated Enrollment for All Continuing Education	25,206	87%	23	23,409	67%	27	1,686	3,538	10,642	22,820	35,476
Unduplicated Enrollment for All Continuing Education	13,091	68%	22	12,718	65%	26	920	2,746	4,662	13,410	20,485
% Unduplicated CE Enrollment of Total College Enrollment	27.99%	23%	22	28.69%	31%	26	17.75%	27.75%	38.46%	48.02%	73.54%
Average Course Size	9.55	95%	21	5.78	88%	25	0.83	1.02	1.88	4.59	6.96
Continuing Education Course Cancellation Rate	34.08%	76%	21	39.05%	92%	24	3.94%	8.58%	15.85%	31.32%	39.57%
Life & Leisure Students											
Duplicated Enrollment for Only Life & Leisure Students	1,485	45%	22	1,069	42%	26	121	246	1,673	6,600	10,107
% Duplicate Life & Leisure Enrollment of Total Duped CE Enrollment	5.89%	19%	21	4.57%	15%	26	3.82%	5.95%	15.05%	45.52%	63.00%
Unduplicated Enrollment for Life & Leisure Students	867	48%	21	732	44%	25	70	199	867	3,354	6,163
% Unduplicated Life & Leisure Enrollment of Total CE Enrollment	1.85%	15%	20	1.65%	16%	25	0.93%	2.29%	7.41%	20.54%	25.95%
Life & Leisure Course Cancellation Rate	4.23%	14%	21	14.78%	21%	24	1.08%	9.35%	18.18%	33.63%	38.61%
Adult Basic Education Students											
Duplicated Adult Basic Education Enrollment	3,707	75%	20	3,604	67%	21	307	401	1,642	3,368	7,382
% Duplicated ABE Enrollment of Total Duplicated CE Enrollment	14.71%	47%	19	15.40%	43%	21	1.67%	7.62%	14.71%	23.59%	76.31%
Unduplicated Adult Basic Education Enrollment	2,065	75%	20	2,118	81%	21	178	352	932	2,043	3,023
% of Unduplicated ABE Enrollment of Total College Enrollment	4.42%	32%	19	4.78%	43%	21	0.99%	3.85%	5.08%	11.52%	20.68%
Adult Basic Education Course Cancellation Rate	35.14%	76%	17	51.76%	80%	15	0.00%	1.24%	4.19%	30.11%	66.30%
Workforce Training Students											
Duplicated Workforce Training Enrollment	21,499	92%	24	18,736	85%	27	683	1,049	3,048	11,830	20,834
% Duplicate Workforce Enrollment of Total Duped CE Enrollment	85.29%	78%	23	80.04%	77%	26	10.52%	24.24%	45.25%	82.85%	96.32%
Unduplicated Workforce Training Enrollment	11,154	87%	23	9,868	81%	26	446	647	2,343	4,768	13,501
% of Unduplicated WF Enrollment of Total College Enrollment	23.85%	68%	22	22.26%	56%	25	4.83%	8.15%	15.79%	24.20%	48.02%
Course Cancellation Rate	34.00%	82%	22	42.28%	92%	25	2.59%	10.74%	18.36%	33.50%	46.01%
Contract Training											
Number Organizations Served (for most recently completed FY)	24	39%	18	145	73%	22	15	22	37	110	476
Number Training Contracts (for most recently completed FY)	35	17%	18	41	32%	22	16	41	87	237	612
Market Penetration Rate	0.1%	<1%	15	0.6%	53%	19	0.1%	0.2%	0.5%	1.4%	7.2%
Market Penetration - Large Companies 50+ Employees	2%	15%	13	10%	50%	18	1%	2%	8%	19%	181%

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Form NC2 Non-Credit Retention (2018/2019)											
All Continuing Education (Including Workforce Training, Adult Basic Education, and Life & Leisure)											
% of Returning Students of Continuing Education Students	47.25%	61%	18	42.29%	67%	18	8.56%	17.62%	24.57%	59.70%	64.51%
Life & Leisure											
% of Returning Students of Life & Leisure Students	79.58%	88%	16	99.86%	90%	21	8.34%	13.33%	35.26%	56.83%	85.71%
Adult Basic Education											
% of Returning Adult Basic Education Students			14			14	14.46%	25.27%	31.57%	63.51%	72.82%
Workforce Training											
% of Returning Workforce Students	49.27%	79%	19	47.09%	68%	22	12.21%	17.03%	26.13%	44.13%	69.77%
Contract Training Organizations											
% Returning Organizations of Total Org Served	58.33%	43%	14	8.97%	<1%	14	36.15%	39.78%	62.50%	79.77%	86.67%
Form NC3 Non-Credit Staffing											
Instructors											
Number of Full-time Instructors	0	0	16	0	0	22	0	1	5	10	21
% of Full-time Instructor of Total Instructors	0.00%	0	13	0.00%	0	21	0.00%	0.12%	3.97%	15.25%	28.97%
Number of Part-time Instructors	197	58%	19	229	75%	24	4	24	66	282	460
% of Part-time Instructor of Total Instructors	74.90%	46%	13	82.37%	48%	21	8.28%	38.22%	74.90%	92.56%	95.54%
Number of Independent Contractors	66	79%	14	49	74%	23	0	6	16	58	180
% of Independent Contractors to Total Instructors	25.10%	62%	13	17.63%	57%	21	0.00%	3.64%	4.78%	59.40%	88.59%
Support Staff											
Number of Full-time Support Staff	33	79%	19	34	83%	24	2	8	10	20	50
Number of Part-time Support Staff	44	94%	18	61	95%	22	1	2	4	12	20
Instructor/Staff Ratio	3.42	15%	13	2.93	5%	21	1.55	4.23	7.12	14.52	22

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Form NC4 Transition from Non-credit to Credit Coursework											
% of CE Students that Transitioned to Credit Coursework	8.69%	60%	15	8.91%	67%	18	1.01%	1.50%	6.80%	14.24%	16.05%
% of CE Life & Leisure Students Transitioned to Credit Coursework			12			14	0.00%	1.17%	4.21%	7.10%	12.80%
% of ABE Students that Transitioned to Credit Coursework			13			15	2.58%	3.98%	5.92%	16.00%	32.14%
% of CE Workforce Students Transitioned to Credit Coursework	4.84%	38%	16	5.21%	41%	17	0.99%	2.48%	8.70%	13.46%	41.66%
Form NC5 Non-Credit Revenue											
Revenue Base											
Federal (non-grant)			10			12	0.00%	0.00%	0.00%	0.05%	2.72%
State (non-grant)	31.38%	67%	15	28.25%	69%	13	0.00%	0.00%	4.80%	43.60%	53.28%
Local (non-grant)			12			12	0.00%	0.00%	0.00%	10.22%	33.05%
Grants	9.02%	38%	16	17.05%	57%	14	0.00%	1.32%	19.00%	41.00%	51.90%
Earned Revenue (tuition, fees, company reimbursement, other)	53.29%	47%	19	43.00%	39%	18	22.00%	44.00%	53.29%	68.13%	87.00%
Earned Revenue from Contract Training	6.31%	38%	16	11.70%	18%	17	0.45%	2.50%	7.85%	21.70%	36.30%
Gross Revenue for Life & Leisure											
Gross Revenue from Life & Leisure	\$115,900	56%	16	\$105,925	50%	14	\$3,259	\$13,088	\$101,121	\$559,440	\$1,526,655
% of Gross Revenue from Life & Leisure	2.00%	38%	16	1.65%	14%	14	0.28%	1.05%	3.79%	19.37%	30.88%
Life & Leisure Revenue per Course Taught	\$640	38%	16	\$540	31%	13	\$94	\$312	\$771	\$1,972	\$4,303
Gross Revenue for Adult Basic Education											
Gross Revenue from Adult Basic Education			14			9	\$0	\$0	\$302,106	\$846,932	\$2,127,237
% of Gross Revenue from Adult Basic Education			14			9	0.00%	0.00%	22.41%	48.53%	55.28%
Adult Basic Education Revenue per Course Taught			10			4	\$17	\$1,240	\$7,353	\$13,665	\$26,910
Gross Revenue for Workforce Training											
Gross Revenue from Workforce Training	\$345,684	24%	17	\$1,042,899	47%	15	\$212,400	\$331,855	\$599,806	\$2,160,150	\$3,399,884
% of Gross Revenue from Workforce Training	5.97%	<1%	17	16.22%	<1%	15	8.65%	30.63%	41.35%	52.87%	65.89%
Workforce Training Revenue per Course Taught	\$479	6%	16	\$1,297	36%	14	\$388	\$848	\$1,959	\$5,260	\$8,559
Gross Revenue for Contract Training											
Gross Revenue from Contract Training	\$365,073	50%	16	\$752,775	47%	15	\$21,898	\$190,022	\$351,827	\$783,122	\$2,836,801
% of Gross Revenue from Contract Training	51.36%	75%	16	41.92%	50%	14	2.11%	11.57%	38.82%	51.34%	61.74%
Average Contract Training Revenue per Contract	\$10,431	67%	15	\$18,360	86%	14	\$686	\$2,003	\$3,721	\$11,715	\$28,887
Average Contract Training Revenue per Organization Served	\$15,211	53%	15	\$5,192	21%	14	\$2,114	\$2,607	\$11,861	\$20,985	\$35,280
Gross Revenue from Other											
Other	\$4,961,065	91%	11	\$4,528,180	90%	10	\$0	\$0	\$61,435	\$1,146,289	\$4,584,640
Total Continuing Education Revenue											
Total Gross Revenue	\$5,787,722	74%	19	\$6,429,779	76%	21	\$499,834	\$1,131,926	\$2,212,348	\$5,787,722	\$13,113,153

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Form NCG Non-Credit Expenditures											
Total Expenditures By Category											
Salaries	\$3,055,063	83%	18	\$3,457,481	82%	17	\$217,127	\$623,724	\$1,231,664	\$2,323,135	\$6,127,914
Salaries as a % of Total Expenditures	64.78%	50%	18	64.25%	56%	16	34.85%	48.07%	63.25%	77.13%	92.91%
Benefits	\$375,165	61%	18	\$383,971	59%	17	\$52,385	\$134,531	\$314,144	\$531,969	\$1,828,306
Benefits as a % of Total Expenditures	7.96%	6%	18	7.14%	6%	16	7.52%	11.82%	14.24%	23.87%	31.43%
Supplies	\$165,720	61%	18	\$171,388	59%	17	\$22,645	\$40,550	\$103,458	\$252,097	\$1,713,923
Supplies as a % of Total Expenditures	3.51%	11%	18	3.19%	25%	16	1.60%	3.82%	7.04%	11.60%	37.80%
Marketing	\$226,964	93%	14	\$164,603	93%	14	\$2,403	\$8,472	\$28,541	\$102,340	\$193,340
Marketing as a % of Total Expenditures	4.81%	71%	14	3.06%	77%	13	0.22%	0.42%	1.79%	4.87%	8.07%
Capital Equipment	\$19,190	67%	12			10	\$0	\$0	\$3,000	\$25,640	\$774,488
Capital Equipment as a % of Total Expenditures	0.41%	58%	12			9	0.00%	0.00%	0.28%	1.67%	13.51%
Travel	\$26,369	38%	16	\$53,786	81%	16	\$3,135	\$5,840	\$29,534	\$44,332	\$259,061
Travel as a % of Total Expenditures	0.56%	25%	16	1.00%	27%	15	0.40%	0.54%	1.20%	2.45%	5.65%
Other, excluding institutional or overhead costs	\$1,074,309	93%	15	\$1,149,669	92%	13	\$32	\$5,666	\$87,905	\$354,511	\$1,065,013
Total Continuing Education Expenditures											
Total Expenditures	\$4,715,817	68%	19	\$5,380,898	76%	21	\$435,104	\$1,033,583	\$2,290,779	\$5,102,406	\$10,212,899
Overhead Costs											
Total Institutional Costs or Overhead	\$763,766	58%	12			11	\$0	\$0	\$461,042	\$1,161,138	\$2,549,161

Two-Year Comparison of Collin College to National Percentiles
National Community College Benchmark Project
2020 vs. 2019

Form/Measure	Collin 2020			Collin 2019			2020 National Percentiles				
	Reported Value	Percentile	N	Reported Value	Percentile	N	10th	25th	50th	75th	90th
Form NC7 Non-Credit Operating Margins											
Operating Margin (Revenues - Expenditures)											
Total Operating Margin	\$1,190,663	82%	17	\$1,048,881	74%	19	\$-1,745,361	\$-67,592	\$184,243	\$661,100	\$2,299,874
Return on Investment (Revenues - Expenditures)/Expenditures											
Total Return on Investment	23%	63%	19	19%	65%	20	-14%	0%	15%	38%	93%
Form NC9 Non-Credit Credentials Awarded											
Certifications, Licenses, and Certificates											
Number of Certifications Awarded (Not by the College)	18	<1%	12	13	<1%	12	34	133	321	1,029	1,578
Number of Licenses Awarded (Not by the College)	115	50%	12	93	40%	10	0	33	101	309	665
Number of Certificates Awarded	64	7%	15	33	6%	16	52	163	1,000	1,793	6,267
Total Non-credit Certifications, Licenses, and Certificates Awarded	197	8%	12	139	<1%	9	196	339	1,554	2,391	5,102
Certificates, Licenses & Certifications Awarded, % of Unduplicated Workforc	1.77%	9%	11	1.41%	13%	8	1.15%	39.91%	110.55%	148.85%	186.46%
Form NC10 Service Area Companies											
Service Area Characteristics											
Service Area Total Companies	27,056	84%	19	24,723	86%	22	4,573	5,561	16,750	19,355	39,822
Service Area Companies by Size											
Fewer than 50 employees	25,461	83%	18	23,258	90%	21	4,285	5,075	15,604	19,052	39,500
50 - 99 employees	859	72%	18	801	86%	21	91	199	557	876	6,513
100 -499	646	78%	18	582	76%	21	61	140	365	594	876
500+	90	76%	17	82	76%	21	4	19	46	89	355

	= 76th Percentile or Higher (4th Quartile)
	= 51th - 75th Percentile (3rd Quartile)
	= 26th - 50th Percentile (2nd Quartile)
No Shading	= 25th Percentile or Lower (1st Quartile)

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Sources: Collin College's Institutional Research Office and the National Higher Education Benchmarking Institute, Johnson County Community College, Overland Park, KS.