

Two-Year Comparison of Collin College to National Percentiles
 National Community College Benchmark Project
 2019 vs. 2018

Form/Measure	Collin 2019			Collin 2018			2019 National Percentiles				
	Reported Value	Percentile	N	Reported Value	Percentile	N	10th	25th	50th	75th	90th
Demographics											
Service Area Characteristics											
Service Area Total Population (Fall 2017)	1,109,112	86	215	1,087,278	86	233	65,413	143,587	308,570	620,172	1,660,272
Service Area Unemployment Rate (Fall 2017)	3.20%	24	215	3.70%	33	233	2.70%	3.26%	3.90%	4.60%	5.85%
Service Area Median Household Income (Fall 2017)	\$106,911	>99	211	\$103,338	99	231	\$39,297	\$44,651	\$52,232	\$60,395	\$72,104
Credit Enrollment											
IPEDS Enrollment (Fall 2017)	31,609	97	216	29,703	97	234	1,736	2,966	5,375	9,721	16,363
Best Practices											
Value of Economic Impact	\$528,543,000	68	78	Not Reported in 2018			\$42,938,452	\$110,425,000	\$264,250,000	\$708,850,000	2,820,000,000
Form 1: Student Information											
Enrollment Information											
Full-time Credit Headcount (Fall 2017)	10,231	97	217	9,642	97	233	712	1,060	1,947	3,121	5,622
% of Full-time Students	32.37%	39	216	32.46%	35	233	23.77%	27.95%	35.61%	43.64%	53.92%
Part-time Credit Headcount (Fall 2017)	21,378	97	217	20,061	97	233	882	1,776	3,191	6,537	11,795
% of Part-time Students	67.63%	61	216	67.54%	65	233	46.08%	55.96%	64.25%	71.92%	76.14%
% HS Student Concurrent Enrollment Headcount (Fall 2017)	18.00%	52	199	15.30%	45	227	4.12%	10.40%	17.19%	25.00%	32.68%
% Co-Enrollment (Fall 2017)	4.30%	55	113	New Item in 2019			0.62%	2.19%	3.70%	6.45%	10.61%
Minority Student/Population Ratio (Fall 2017)	1.12	34	185	1.13	33	211	0.95	1.09	1.21	1.55	2.06
Pell Grant Eligible Students (Fall 2017)	19.98%	3	158	21.24%	6	160	24.70%	30.08%	37.10%	46.75%	56.23%
% Pell Grant Recipients (Fall 2017)	16.54%	3	214	21.18%	10	229	20.65%	26.87%	33.23%	41.39%	48.86%
% Transfer Credit Hours (Fall 2017)	85.02%	97	190	84.00%	95	211	38.00%	50.32%	59.74%	68.50%	76.99%
% Career Technical Credit Hours (Fall 2017)	9.81%	2	188	10.20%	3	210	15.33%	21.89%	30.90%	40.61%	53.08%
% Developmental Credit Hours (Fall 2017)	5.18%	39	189	5.80%	35	216	2.18%	3.89%	6.33%	9.28%	12.52%
% HS Student Concurrent Enrollment Credit Hours (Fall 2017)	10.87%	57	192	9.30%	52	219	2.42%	5.03%	9.80%	15.17%	21.83%
Credit Student Median Age (Fall 2017)	20	34	204	20	35	228	19	20	21	23	26
% Female Credit Students (Fall 2017)	55.05%	33	212	55.18%	33	230	51.73%	53.77%	57.13%	60.42%	63.28%
First-generation Student (Fall 2017)			159			161	19.46%	25.81%	37.90%	49.00%	61.60%
% Nonresident Alien (Fall 2017)	3.20%	95	194	3.95%	96	206	0.01%	0.21%	0.60%	1.31%	2.23%

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Race/Ethnicity											
% Minority Credit Students (Fall 2017)	46.40%	74	200	44.73%	75	216	9.64%	16.80%	27.67%	47.51%	74.87%
% Hispanics of Any Race (Fall 2017)	19.74%	76	214	19.19%	74	231	1.77%	3.74%	6.82%	19.04%	43.48%
% American Indian or Alaskan Native (Fall 2017)	0.42%	48	214	0.46%	51	230	0.16%	0.27%	0.43%	0.90%	2.15%
% Asian (Fall 2017)	10.42%	93	215	9.77%	93	231	0.49%	0.83%	1.63%	3.52%	6.20%
% Black or African American (Fall 2017)	11.53%	65	214	11.32%	69	231	1.22%	2.84%	6.72%	14.85%	27.28%
% Nat. Hawaiian, Pacific Islander (Fall 2017)	0.21%	68	206	0.21%	69	223	0.04%	0.07%	0.13%	0.23%	0.41%
% White (Fall 2017)	49.04%	28	215	50.37%	28	230	21.00%	44.46%	64.18%	78.00%	85.45%
% Two or more Races/Ethnicities (Fall 2017)	4.07%	85	209	3.79%	86	222	1.21%	1.94%	2.80%	3.46%	4.82%
% Race/Ethnicity Unknown (Fall 2017)	1.37%	19	209	0.95%	17	223	0.54%	1.69%	3.20%	6.09%	10.12%
Tuition and Fees											
Tuition and Fees per Credit Hour (Fall 2017)	\$46	1	183	\$42	<1	225	\$84	\$98	\$127	\$153	\$185
Form 2: Student Completion and Transfer											
% Completed/Transferred in 2 Years (Full-time)											
% Completed in 2 Years (On-time) (Fall 2016 Cohort)	7.23%	6	183	8.07%	16	203	7.57%	10.73%	18.63%	26.57%	37.55%
% Transferred in 2 Years (Fall 2016 Cohort)	21.47%	95	180	20.84%	89	201	3.72%	5.79%	9.31%	13.64%	16.89%
% Completed OR Transferred in 2 Years (Fall 2016 Cohort)	28.69%	51	179	28.91%	64	200	15.43%	20.41%	28.43%	37.10%	49.35%
% Completed AND Transferred in 2 Years (Fall 2016 Cohort)	4.57%	61	183	5.35%	65	204	0.22%	1.11%	3.09%	6.58%	13.58%
% Completed in 3 Years											
% Completed in 3 Years (Full-time) (Fall 2015 Cohort)	16.84%	11	196	16.96%	20	207	16.20%	21.80%	26.75%	33.75%	43.35%
% Completed in 3 Years (Part-time) (Fall 2015 Cohort)	6.54%	27	179	4.89%	28	195	4.51%	6.42%	9.05%	13.71%	21.98%
% Transferred in 3 Years											
% Transferred in 3 Years (Full-time) (Fall 2015 Cohort)	26.19%	91	192	24.26%	86	211	6.10%	9.08%	13.15%	18.47%	25.99%
% Transferred in 3 Years (Part-time) (Fall 2015 Cohort)	11.83%	74	178	10.87%	64	195	3.23%	5.47%	8.40%	12.05%	17.64%
% Completed OR Transferred in 3 Years											
% Completed OR Transferred in 3 Years (FT) (Fall 2015 Cohort)	43.03%	56	192	41.21%	56	204	29.51%	34.37%	41.20%	50.40%	60.24%
% Completed OR Transferred in 3 Years (PT) (Fall 2015 Cohort)	18.37%	50	175	15.76%	42	191	10.88%	14.29%	18.29%	24.74%	34.33%
% Completed AND Transferred in Three Years											
% Completed AND Transferred in 3 Years (FT) (Fall 2015 Cohort)	10.83%	61	196	10.49%	60	209	1.66%	5.76%	9.09%	13.69%	19.05%
% Completed AND Transferred in 3 Years (PT) (Fall 2015 Cohort)	2.78%	75	180	2.47%	78	196	0.23%	0.83%	1.67%	2.78%	4.55%
% Completed in 6 Years											
% Completed in 6 Years (Full-time) (Fall 2012 Cohort)	24.04%	24	176	22.34%	24	200	18.76%	24.08%	30.96%	35.86%	42.24%
% Completed in 6 Years (Part-time) (Fall 2012 Cohort)	12.84%	45	173	11.24%	30	199	7.81%	10.41%	13.60%	18.09%	25.00%

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% Transferred in 6 Years												
% Transferred in 6 Years (Full-time) (Fall 2012 Cohort)	24.58%	83	175	23.59%	69	199	8.77%	12.98%	17.15%	23.08%	29.33%	
% Transferred in 6 Years (Part-time) (Fall 2012 Cohort)	15.13%	63	172	13.07%	47	193	5.24%	8.99%	12.70%	17.15%	25.35%	
% Completed OR Transferred in 6 Years												
% Completed OR Transferred in 6 Years (FT) (Fall 2012 Cohort)	48.63%	50	175	45.93%	44	197	34.85%	42.07%	48.63%	55.85%	63.28%	
% Completed OR Transferred in 6 Years (PT) (Fall 2012 Cohort)	27.96%	51	171	24.31%	35	193	17.50%	21.42%	27.68%	34.72%	49.49%	
% Completed AND Transferred in 6 Years												
% Completed AND Transferred in 6 Years (FT) (Fall 2012 Cohort)	8.88%	26	176	14.50%	61	200	5.19%	8.57%	13.08%	18.27%	21.82%	
% Completed AND Transferred in 6 Years (PT) (Fall 2012 Cohort)	7.05%	83	173	5.78%	73	199	1.32%	2.47%	4.43%	5.90%	9.31%	
Form 3: Student Performance at Transfer Institutions (Most Recent AY)												
Cumulative First-year GPA	3	50	44	2.97	45	42	2.78	2.94	3	3.12	3.2	
Average First-year Credit Hours	23.41	85	39	23.51	85	34	6.12	15.91	20.22	21.95	24.28	
% Enrolled Next Year	78.00%	32	59	78.10%	40	52	70.00%	76.00%	80.20%	84.14%	86.90%	
Form 4: Credit Student Enrollment (Persistence) (Fall 2017 Cohort)												
Overall Persistence												
Fall-fall Persistence Rate	50.74%	71	197	50.33%	59	220	39.82%	44.04%	47.41%	51.37%	54.66%	
Next-term Persistence Rate	70.54%	49	198	71.79%	54	223	61.39%	66.72%	70.54%	74.05%	77.25%	
Persistence of Full-time Students												
Full-time Next-term Persistence Rate	82.24%	50	199	82.90%	58	226	76.30%	79.32%	82.15%	84.58%	89.08%	
Full-time Fall-Fall Persistence Rate	57.77%	63	199	57.80%	59	226	46.09%	50.99%	55.76%	59.83%	63.93%	
Persistence of Part-time Students												
Part-time Next-term Persistence Rate	63.09%	61	198	64.91%	70	223	49.50%	56.87%	61.84%	65.72%	70.04%	
Part-time Fall-Fall Persistence Rate	46.34%	72	197	45.77%	67	220	33.09%	37.64%	41.71%	47.07%	51.29%	
Form 5: AY Student Completions/Transfers/Continuing												
AY 2017-2018 FTE Students	18,048.67	96	194	19,160.57	97	207	934.3	1,706.51	3,140.08	5,565.74	10,470.38	
Percent AY Completers	7.16%	9	188	6.71%	18	203	7.18%	9.57%	13.33%	16.84%	22.07%	
Percent AY Transfers	21.45%	81	159	19.79%	76	167	4.65%	6.88%	12.40%	19.58%	24.62%	
Percent AY Continuing Students	37.79%	59	175	37.69%	50	183	27.22%	32.58%	36.22%	40.93%	46.34%	
Percent AY Completers/Transfers/Continuing	66.40%	55	157	64.18%	52	163	48.43%	58.10%	65.14%	70.33%	78.10%	

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Form 6: Student Satisfaction and Engagement (Most Recent Data)											
Ruffalo Noel Levitz Summary Items											
College experience met expectations	5.1	68	94	5.1	68	100	4.7	4.9	5	5.1	5.3
Overall satisfaction with experience	5.7	63	94	5.7	60	100	5.3	5.5	5.6	5.7	5.9
Would enroll here again	6.1	80	94	6.1	81	100	5.5	5.7	5.9	6	6.2
Ruffalo Noel Levitz Satisfaction Scales											
Academic Advising/Counseling	5.6	32	94	5.6	43	103	5.3	5.4	5.7	5.9	6
Academic Services	6.1	73	70	6.1	77	78	5.5	5.7	5.9	6.1	6.2
Admissions & Financial Aid	5.7	63	94	5.7	72	103	5.2	5.3	5.7	5.8	6
Campus Climate	5.8	50	94	5.8	61	103	5.4	5.5	5.8	6	6.2
Campus Support Services	5.7	57	91	5.7	64	101	5.1	5.3	5.6	5.8	6.1
Concern for the Individual	5.6	51	68	5.6	58	78	5.3	5.4	5.6	5.7	5.9
Instructional Effectiveness	5.8	61	94	5.8	69	103	5.5	5.6	5.8	5.9	6.1
Registrations Effectiveness	5.9	59	93	5.9	72	102	5.5	5.6	5.8	6	6.1
Responsiveness to Diverse Populations	6.0	66	68	6	72	78	5.5	5.7	5.8	6	6.1
Safety and Security	5.8	69	94	5.8	74	103	5.2	5.4	5.6	5.9	6.1
Service Excellence	5.8	63	68	5.8	71	78	5.3	5.5	5.7	5.9	6
Student Centeredness	5.8	56	93	5.8	63	103	5.5	5.6	5.8	5.9	6.1
Form 7: Credit College-level Retention, Success (Fall 2017)											
Retention Rate	92.65%	55	200	93.16%	67	230	86.94%	89.76%	92.04%	93.90%	95.27%
Enrollee Success Rate	75.05%	25	200	73.42%	19	230	72.60%	75.07%	78.16%	81.32%	84.50%
Completer Success Rate	81.01%	15	200	78.81%	8	230	80.12%	82.31%	85.42%	88.73%	90.94%
Form 8: Credit Developmental Retention, Success (Fall 2017)											
Retention Rates											
Math Retention Rate	92.49%	76	198	89.31%	59	229	75.82%	83.23%	87.99%	92.17%	94.83%
Writing Retention Rate	100.00%	>99	146	100.00%	>99	170	78.85%	84.95%	90.40%	93.85%	96.45%
Rdng/Writing Retention Rate	93.61%	65	92	91.40%	63	104	83.31%	88.05%	92.63%	94.93%	98.13%
Reading Retention Rate			122			154	80.22%	86.52%	91.91%	94.37%	96.96%
Enrollee Success Rates											
Math Enrollee Success Rate	51.79%	14	198	50.59%	13	229	49.34%	54.98%	61.17%	69.50%	78.42%
Writing Enrollee Success Rate	86.59%	96	146	89.54%	96	170	55.87%	61.35%	67.38%	73.66%	81.82%
Rdng/Writing Enrollee Success Rate	62.54%	22	92	69.41%	55	104	54.68%	63.09%	71.43%	77.26%	83.18%
Reading Enrollee Success Rate			122			153	55.58%	65.36%	73.57%	80.68%	87.10%
All Developmental-level Course Enrollee Success Rate	65.24%	42	199	62.23%	35	229	56.03%	60.11%	67.11%	74.74%	84.77%

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Completer Success											
Math Completer Success Rate	55.99%	7	198	56.65%	7	229	58.53%	64.39%	71.78%	80.49%	86.67%
Writing Completer Success Rate	86.59%	83	146	89.54%	91	170	62.48%	69.40%	77.55%	84.75%	89.25%
Rdng/Writing Completer Success Rate	66.82%	18	92	75.94%	45	104	62.90%	68.81%	76.69%	85.48%	93.76%
Reading Completer Success Rate			122			154	67.23%	74.02%	80.90%	88.89%	94.42%
Form 9: Credit Developmental Retention, Success, First College-level (Fall 2016 Cohort)											
Retention Rates											
Math Retention Rate	92.39%	70	188	95.10%	79	222	79.25%	84.27%	89.22%	93.80%	97.72%
Writing Retention Rate	97.13%	73	184	98.33%	83	218	81.40%	87.88%	93.45%	97.66%	100.00%
Enrollee Success Rates											
Math Enrollee Success Rate	64.86%	27	188	68.98%	44	222	56.78%	63.74%	70.93%	77.73%	85.07%
Writing Enrollee Success Rate	87.56%	88	184	78.33%	64	215	60.76%	68.59%	76.22%	82.94%	88.30%
Completer Success Rates											
Math Completer Success Rate	70.20%	14	188	72.53%	22	222	66.15%	74.17%	80.26%	87.50%	91.52%
Writing Completer Success Rate	90.15%	82	184	79.66%	36	215	68.75%	75.32%	82.67%	88.73%	92.37%
Form 10: Career Technical Program Completers (Most Recent Data)											
Employed in Related Field	70.03%	66	117	70.03%	64	143	35.89%	47.79%	61.22%	72.42%	82.84%
Pursuing Education	5.45%	6	113	5.45%	8	139	6.46%	13.26%	26.18%	38.51%	54.16%
Employers Satisfied with Preparation	94.94%	46	46	95.15%	42	45	83.85%	88.83%	95.22%	96.93%	100.00%
Form 11A: Retention and Success Core Academic Skills (Fall 2017)											
Retention Rates											
Comp I Retention Rate	95.51%	91	200	95.63%	91	230	85.07%	89.07%	91.88%	93.91%	95.41%
Comp II Retention Rate	91.07%	73	183	90.19%	70	216	78.67%	84.51%	87.74%	91.39%	94.69%
Algebra Retention Rate	88.44%	57	193	89.20%	63	221	77.36%	82.59%	86.96%	91.81%	96.14%
Speech Retention Rate	94.35%	72	192	94.26%	72	217	85.88%	89.66%	92.38%	94.62%	96.90%
Gateway Math Retention Rate	88.72%	55	183	89.59%	57	203	79.08%	83.84%	88.22%	91.71%	94.54%
Enrollee Success Rates											
Comp I Enrollee Success Rate	83.87%	92	200	82.48%	90	230	63.07%	68.61%	75.06%	79.48%	83.05%
Comp II Enrollee Success Rate	78.37%	83	183	75.01%	71	216	61.24%	66.93%	71.82%	76.80%	81.87%
Algebra Enrollee Success Rate	71.35%	63	193	68.53%	57	221	50.84%	58.46%	67.31%	75.80%	84.89%
Speech Enrollee Success Rate	83.47%	71	192	83.50%	70	214	71.09%	75.70%	78.95%	84.36%	88.63%
Gateway Math Enrollee Success Rate	70.48%	67	183	70.10%	63	202	52.99%	59.46%	66.23%	72.85%	79.90%

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Completer Success Rates											
Comp I Completer Success Rate	87.81%	77	200	86.25%	76	230	69.51%	76.48%	82.09%	87.22%	89.87%
Comp II Completer Success Rate	86.06%	69	183	83.17%	61	216	73.90%	77.99%	82.56%	87.50%	90.02%
Algebra Completer Success Rate	80.67%	61	193	76.83%	49	221	61.93%	70.52%	77.88%	85.97%	91.63%
Speech Completer Success Rate	88.46%	60	192	88.58%	60	214	78.10%	82.96%	87.40%	90.41%	93.64%
Gateway Math Completer Success Rate	79.44%	62	183	78.24%	55	202	62.16%	69.19%	76.47%	82.67%	86.70%
Form 12: Institution-wide Credit Grades (Fall 2017)											
% Withdrawal	7.30%	ca 45	199	6.94%	32	219	4.77%	6.37%	7.93%	10.11%	12.91%
% Completed	92.70%	ca 51	199	93.06%	68	219	87.09%	89.89%	92.07%	93.63%	95.23%
% Completer Success	80.00%	ca 20	199	78.09%	9	219	79.63%	81.68%	84.65%	87.98%	90.10%
% Enrollee Success	74.17%	ca 20	199	72.67%	19	219	71.94%	74.70%	77.05%	80.34%	83.37%
% A & B Grades	58.68%	ca 30	199	57.01%	28	219	55.15%	58.27%	61.47%	64.82%	68.70%
Form 13: High School Graduates (Fall 2017)											
% Enrolling Public HS	24.33%	74	130	23.53%	64	153	7.78%	14.67%	20.31%	24.40%	30.71%
% Enrolling Private HS			58			77	2.25%	7.56%	14.32%	23.13%	35.55%
% Enrolling Total	24.33%	72	129	23.53%	66	153	7.31%	14.77%	20.66%	25.66%	32.42%
Form 14A: Market Penetration: Students (AY 2017-2018)											
Credit Student Penetration Rate	4.01%	77	191	3.96%	73	223	0.79%	1.80%	2.57%	3.85%	4.91%
Non-credit Student Penetration Rate	1.07%	58	175	1.05%	62	206	0.08%	0.26%	0.75%	2.06%	4.08%
Form 14B: Market Penetration: Community (AY 2017-2018)											
Cultural Activities			62			77	0.09%	0.91%	2.91%	7.77%	18.99%
Public Meetings			55			72	0.41%	1.36%	4.80%	8.56%	21.52%
Sporting Events			48			61	0.06%	0.33%	2.67%	6.54%	20.76%
Form 16: Class Sizes and Faculty Loads (Fall 2017)											
Average Credit Section Size											
Average Credit Section Size	24.17	98	192	23.56	99	224	14.14	15.6	17.61	19.53	21.12
Credit Course Student/Faculty Ratio											
Student/Faculty Ratio	18.93	81	192	18.75	76	216	11.3	13.23	15.49	17.89	20.2

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Instructional Faculty Load											
% Credit Hours by Full-time Faculty	54.49%	41	184	55.26%	49	209	38.52%	47.48%	57.82%	66.56%	77.35%
% Credit Hours by Part-time/Adjunct Faculty	45.51%	58	184	44.74%	50	209	22.65%	33.44%	42.18%	52.52%	61.48%
% Sections by Full-time Faculty	52.12%	42	185	50.00%	44	208	37.54%	45.33%	54.98%	64.33%	75.35%
% Sections by Part-time/Adjunct Faculty	47.88%	57	185	50.00%	56	208	24.65%	35.67%	45.02%	54.67%	62.46%
Student Credit Hours Taught Per Full-Time Faculty Member	358.29	96	185	352.77	96	210	160.21	202.21	249.83	286.94	320.16
Student Credit Hours Taught Per Part-time Faculty Member	128.6	91	184	127.83	91	209	57.35	70.91	88.82	103.91	120.72
Form 17: Online/Distance Learning Credit Hours & Grades (Fall 2017)											
Online/Distance Learning Credit Hours											
DL % of Credit Hours	18.23%	41	197	17.14%	48	223	11.44%	15.48%	19.26%	26.79%	35.55%
DL % of Total Credit Sections	15.69%	42	194	14.48%	40	221	10.10%	13.16%	17.34%	22.16%	32.02%
Online/Distance Learning Grades											
% Withdrawal	8.87%	26	197	8.81%	17	200	6.96%	8.63%	10.99%	14.48%	19.04%
% Completed	91.13%	73	197	91.19%	83	200	80.96%	85.52%	89.01%	91.37%	93.04%
% Completer Success	79.54%	45	197	73.99%	24	200	73.13%	75.83%	80.39%	84.55%	87.01%
% Enrollee Success	72.48%	66	197	67.48%	46	200	63.56%	66.56%	70.13%	73.63%	77.99%
% A & B Grades	59.63%	73	197	54.12%	48	200	49.59%	53.28%	56.46%	60.23%	65.43%
Form 18: Student Services: FTE Staff/Student Ratio (Fall 2017)											
Career Services	3,951	66	125	3,300	54	148	981	1,440	2,786	4,605	6,758
Counseling and Advising	564	60	146	550	58	167	237	327	482	670	942
Recruitment, Admissions, Registration	1,374	89	146	707	67	168	202	342	496	791	1,490
Financial Aid	1,129	76	145	1,188	72	166	422	578	846	1,113	1,720
Student Activities	6,322	89	139	5,941	85	161	682	1,370	2,421	4,128	6,426
Testing & Assessment Services	6,322	89	131	1,980	46	156	757	1,100	1,890	3,983	6,356
Form 19: Human Resources Data (AY 2017-2018)											
Grievance Rate	4.9416%	99	82	0.0406	96	106	0.0000%	0.1453%	0.3623%	0.8064%	1.4207%
Retirements Rate	2.83%	47	155	2.52%	43	174	1.26%	1.85%	2.92%	4.17%	6.06%
Departures Rate	3.56%	12	154	8.03%	60	174	3.14%	5.08%	7.22%	10.83%	13.95%
Harassment Rate	0.8502%	82	84	0.0038	53	103	0.0000%	0.1645%	0.4012%	0.6990%	1.0071%
% Minority Employees	26.27%	75	186	26.25%	80	204	4.00%	7.10%	12.48%	26.23%	50.11%
Minority Employee/Population Ratio	0.64	36	184	0.66	53	200	0.39	0.52	0.7	0.88	1.15

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Form 20A: Instructional Cost (FY 2018)											
Cost per Credit Hour	\$126	12	147	\$123	9	170	\$116	\$140	\$182	\$237	\$323
Cost per FTE Student	\$3,774	12	147	\$3,696	9	170	\$3,492	\$4,214	\$5,454	\$7,124	\$9,692
Tuition and Fees as Percentage of Median Service Area Income	1.29%	<1	181	1.22%	<1	223	3.90%	5.17%	6.86%	9.18%	11.22%
Form 20B: Development/Training Expenditures per FTE Employee (FY 2018)											
Expenditures per FTE Employee	\$638	72	106	\$580	67	119	\$98	\$210	\$406	\$707	\$1,192
Form 21: Financial Information (FY 2018)											
Institution Expenses											
Total Institution Expenses (FY 2018)	\$181,758,059	92	154	\$163,236,918	92	184	\$18,044,466	\$30,088,435	\$50,271,385	\$83,783,157	\$135,014,497
Institution Expenses per FTE Student	\$9,162	12	141	\$8,520	8	166	\$8,825	\$11,196	\$14,564	\$17,996	\$21,885
Institution Revenues											
Total Institution Revenue	\$216,626,044	96	145	\$197,894,364	95	166	\$14,759,609	\$28,241,037	\$49,408,679	\$79,595,822	\$138,109,888
Unrestricted Institution Revenue* (FY 2018)	\$185,365,006	95	154	\$167,057,849	95	183	\$9,915,450	\$19,039,176	\$34,750,607	\$67,752,706	\$110,472,110
% Unrestricted Revenue (FY 2018)	85.57%	64	145	84.42%	63	166	52.71%	64.18%	79.50%	90.76%	95.85%
Restricted Institution Revenue	\$31,261,038	85	145	\$30,836,515	87	166	\$1,519,975	\$3,622,566	\$8,416,213	\$19,962,533	\$37,359,176
% Restricted Revenue (FY 2018)	14.43%	35	145	15.58%	36	166	4.15%	9.24%	20.50%	35.82%	47.29%
Institution Revenue per Student FTE (FY 2018)	\$10,920	30	131	\$10,328	31	151	\$6,717	\$9,856	\$13,581	\$17,842	\$22,070
Revenue Sources											
% Funds From Tuition and Fees (FY 2018)	16.58%	25	144	17.57%	20	163	11.51%	16.32%	24.18%	36.92%	56.75%
Revenues from Tuition & Fees Per Student FTE (FY 2018)	\$2,013	11	150	\$2,058	11	176	\$1,851	\$2,496	\$3,727	\$4,788	\$6,265
% Funds From Local Sources (FY 2018)	45.47%	81	119	45.03%	86	139	1.35%	11.05%	24.10%	39.30%	68.45%
Revenues from Local Appropriations Per Student FTE (FY 2018)	\$5,519	59	126	\$5,274	74	148	\$140	\$1,661	\$4,131	\$7,715	\$10,199
% Funds From State (FY 2018)	21.62%	41	140	21.90%	39	150	0.52%	14.58%	24.27%	32.55%	46.18%
Revenues from State Per Student FTE (FY 2018)	\$2,625	26	146	\$2,565	27	161	\$34	\$2,542	\$3,994	\$5,756	\$8,850
% From Private Grants & Contracts (FY 2018)	0.12%	17	115	1.97%	64	129	0.01%	0.26%	1.05%	2.39%	8.31%
Revenues from Private Grants Per Student FTE (FY 2018)	\$15	15	115	\$231	65	131	\$4	\$36	\$142	\$335	\$1,069
% From Sales & Services (FY 2018)	1.37%	33	132	1.26%	32	149	0.38%	1.09%	3.94%	7.52%	13.00%
Revenues from Sales Per Student FTE (FY 2018)	\$166	26	136	\$147	28	156	\$47	\$148	\$673	\$1,190	\$1,871
% From Other Sources (FY 2018)	14.83%	51	143	12.27%	55	161	2.62%	5.05%	14.46%	24.71%	36.33%

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Form 22: Institutional Integrity											
Primary Reserve Ratio (FY 2018)	1.75	87	135	1.35	89	151	-0.03	0.22	0.48	0.98	2.48
Net Operating Revenue Ratio (FY 2018)	17.7	99	135	16.44	>99	147	-0.09	0.01	0.06	0.16	1
Return on Net Assets Ratio (FY 2018)	6.5	95	133	7.13	94	148	-0.07	0.01	0.06	0.19	1.92
Viability Ratio (FY 2018)	285.68	>99	125	9.95	87	139	0	0.48	1.35	3.5	8.18
Composite Financial Indicator (FY 2018)	8.7	95	126	8.71	96	134	0.02	1.98	3.4	5.79	7.25

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Form NC1 Non-Credit Enrollment Information (FY 2018)											
All Continuing Education Students (Including Workforce Training, Adult Basic Education, and Life & Leisure)											
Duplicated Enrollment for All Continuing Education	23,409	67	27	16,515	70	37	1,592	2,740	12,053	23,930	47,758
Unduplicated Enrollment for All Continuing Education	12,718	65	26	11,376	71	34	433	1,436	5,709	15,459	22,460
% of Unduplicated CE Enrollment of Total College Enrollment	28.69%	31	26	27.69%	41	34	3.89%	22.46%	39.74%	54.67%	75.52%
Average Course Size	5.78	88	25	2.51	58	33	0.38	1.17	2.38	4.01	5.91
Continuing Education Course Cancellation Rate	39.05%	92	24	41.46%	94	31	1.68%	6.25%	20.19%	33.04%	38.85%
Life & Leisure Students											
Duplicated Enrollment for Only Life & Leisure Students	1,069	42	26	1,335	54	35	183	542	1,454	6,649	13,102
% Duplicate Life & Leisure Enrollment of Total Duplicated CE	4.57%	15	26	8.08%	26	35	2.92%	5.32%	26.75%	44.40%	64.27%
Unduplicated Enrollment for Life & Leisure Students	732	44	25		<1	31	89	214	819	3,713	7,069
% Unduplicated Life & Leisure Enrollment of Total College	1.65%	16	25		<1	31	0.77%	1.90%	5.51%	15.87%	23.17%
Life & Leisure Course Cancellation Rate	14.78%	21	24	0.93%	3	30	2.33%	14.96%	28.20%	36.16%	48.46%
Adult Basic Education Students											
Duplicated Adult Basic Education Enrollment	3,604	67	21			25	239	416	1,921	4,319	6,830
% Duplicated ABE Enrollment of Total Duplicated CE Enrollment	15.40%	43	21			25	1.61%	6.86%	16.59%	26.35%	76.33%
Unduplicated Adult Basic Education Enrollment	2,118	81	21			24	120	332	920	1,917	3,184
% of Unduplicated ABE Enrollment of Total College Enrollment	4.78%	43	21			24	0.61%	3.34%	4.94%	9.42%	19.42%
Adult Basic Education Course Cancellation Rate	51.76%	80	15			12	0.00%	0.74%	13.66%	40.07%	72.16%
Workforce Training Students											
Duplicated Workforce Training Enrollment	18,736	85	27	15,180	86	37	631	1,125	3,895	13,722	24,652
% Duplicate Workforce Enrollment of Total Duplicated CE	80.04%	77	26	91.92%	86	36	14.27%	35.74%	51.12%	74.05%	91.71%
Unduplicated Workforce Training Enrollment	9,868	81	26	11,376	88	34	299	790	2,559	7,994	13,818
% of Unduplicated WF Enrollment of Total College Enrollment	22.26%	56	25	27.69%	73	33	1.97%	9.00%	20.49%	31.28%	50.52%
Course Cancellation Rate	42.28%	92	25	42.44%	93	29	1.84%	9.68%	16.27%	31.71%	40.48%
Contract Training											
Number of Organizations Served (for most recent completed FY)	145	73	22	67	71	31	13	21	48	146	275
Number of Training Contracts (for most recent completed FY)	41	32	22	22	17	29	18	35	113	279	607
Market Penetration Rate	0.6%	53	19	0.3%	32	28	0.2%	0.4%	0.5%	1.7%	4.6%
Market Penetration - Large Companies 50+ Employees	10%	50	18	5%	48	27	3%	5%	10%	35%	120%

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Form NC2 Non-Credit Retention (2017/2018)											
All Continuing Education (Including Workforce Training, Adult Basic Education, and Life & Leisure)											
% of Returning Students of Continuing Education Students	42.29%	67	18	41.68%	77	22	10.47%	20.91%	33.61%	44.32%	70.48%
Life & Leisure											
% of Returning Students of Life & Leisure Students	99.86%	90	21			22	4.69%	10.32%	36.40%	44.34%	92.00%
Adult Basic Education											
% of Returning Adult Basic Education Students			14			15	0.93%	17.58%	31.76%	41.68%	70.41%
Workforce Training											
% of Returning Workforce Students	47.09%	68	22	41.68%	78	23	7.21%	19.24%	28.77%	62.46%	89.89%
Contract Training Organizations											
% Returning Organizations of Total Org Served	8.97%	<1	14	23.88%	5	20	16.48%	40.69%	49.42%	64.26%	92.86%
Form NC3 Non-Credit Staffing											
Instructors											
Number of Full-time Instructors	0	<1	22	0	<1	23	0	0	2	8	15
% of Full-time Instructor of Total Instructors	0.00%	<1	21	0.00%	<1	21	0.00%	0.00%	0.50%	11.65%	24.54%
Number of Part-time Instructors	229	75	24	242	81	27	18	39	98	227	401
% of Part-time Instructor of Total Instructors	82.37%	48	21	88.64%	38	21	6.22%	62.58%	82.37%	91.72%	99.10%
Number of Independent Contractors	49	74	23	31	72	25	0	1	15	49	108
% of Independent Contractors to Total Instructors	17.63%	57	21	11.36%	62	21	0.00%	1.25%	7.51%	28.34%	80.94%
Support Staff											
Number of Full-time Support Staff	34	83	24	25	76	29	2	5	10	27	43
Number of Part-time Support Staff	61	95	22	32	93	27	0	3	5	15	40
Instructor/Staff Ratio	2.93	5	21	4.79	24	21	2.96	5	7.57	13.89	26.03
Form NC4 Transition from Non-credit to Credit Coursework											
% CE Students that Transitioned to Credit Coursework	8.91%	67	18	6.60%	74	23	0.90%	3.10%	6.63%	9.88%	15.91%
% Life & Leisure Students that Transitioned to Credit Coursework			14			20	0.00%	0.95%	5.31%	8.25%	15.10%
% ABE Students that Transitioned to Credit Coursework			15			17	0.01%	2.02%	4.60%	9.22%	24.48%
% Workforce Students that Transitioned to Credit Coursework	5.21%	41	17	6.60%	45	22	0.25%	1.72%	7.91%	11.84%	14.58%

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Form NCS Non-Credit Revenue											
Revenue Base											
Federal (non-grant)			12			13	0.00%	0.00%	0.00%	0.00%	5.82%
State (non-grant)	28.25%	69	13	28.00%	63	16	0.00%	0.00%	3.30%	32.33%	46.09%
Local (non-grant)			12			13	0.00%	0.00%	0.00%	7.68%	23.15%
Grants	17.05%	57	14	15.00%	50	18	0.00%	0.39%	14.25%	40.50%	71.57%
Earned Revenue (tuition, fees, company reimbursement, other)	43.00%	39	18	50.00%	43	23	18.03%	26.88%	51.65%	66.54%	74.90%
Earned Revenue from Contract Training	11.70%	18	17	8.00%	25	20	4.09%	12.59%	19.70%	22.85%	69.60%
Gross Revenue for Life & Leisure											
Gross Revenue from Life & Leisure	\$105,925	50	14	\$108,525	39	18	\$4,218	\$49,808	\$96,429	\$911,225	\$1,961,172
% of Gross Revenue from Life & Leisure	1.65%	14	14	1.76%	22	18	0.19%	2.84%	10.09%	29.43%	35.85%
Life & Leisure Revenue per Course Taught	\$540	31	13	\$1,024	63	16	\$89	\$472	\$752	\$3,380	\$5,868
Gross Revenue for Adult Basic Education											
Gross Revenue from Adult Basic Education			9			10	\$0	\$0	\$258,262	\$789,461	\$2,740,032
% of Gross Revenue from Adult Basic Education			9			10	0.00%	0.00%	9.40%	36.07%	50.94%
Adult Basic Education Revenue per Course Taught			4			2	\$1,252	\$1,885	\$4,276	\$9,708	\$11,355
Gross Revenue for Workforce Training											
Gross Revenue from Workforce Training	\$1,042,899	47	15	\$1,017,543	56	18	\$191,300	\$480,039	\$1,042,899	\$2,443,692	\$3,663,916
% of Gross Revenue from Workforce Training	16.22%	<1	15	16.50%	6	18	18.86%	28.37%	39.15%	63.40%	72.95%
Workforce Training Revenue per Course Taught	\$1,297	36	14	\$400	14	14	\$287	\$765	\$1,502	\$4,321	\$9,103
Gross Revenue for Contract Training											
Gross Revenue from Contract Training	\$752,775	47	15	\$500,534	31	16	\$88,286	\$197,459	\$752,775	\$1,483,121	\$4,374,708
% of Gross Revenue from Contract Training	41.92%	50	14	32.97%	33	15	10.79%	24.12%	38.30%	54.28%	60.55%
Average Contract Training Revenue per Contract	\$18,360	86	14	\$22,752	80	15	\$595	\$3,144	\$5,145	\$12,928	\$23,929
Average Contract Training Revenue per Organization Served	\$5,192	21	14	\$7,471	20	15	\$1,506	\$4,651	\$12,702	\$24,993	\$38,468
Gross Revenue from Other											
Other	\$4,528,180	90	10	\$4,542,004	93	14	\$0	\$0	\$46,822	\$584,798	\$4,161,521
Total Continuing Education Revenue											
Total Gross Revenue	\$6,429,779	76	21	\$6,168,606	84	25	\$342,796	\$1,115,379	\$2,040,308	\$5,953,147	\$11,833,139

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Form NC6 Non-Credit Expenditures											
Total Expenditures By Category											
Salaries	\$3,457,481	82	17	\$3,364,139	83	23	\$349,319	\$676,520	\$1,262,902	\$2,908,162	\$6,644,304
Salaries as a % of Total Expenditures	64.25%	56	16	62.10%	59	22	39.27%	48.54%	59.77%	70.38%	76.57%
Benefits	\$383,971	59	17	\$433,599	59	22	\$42,551	\$145,018	\$264,549	\$516,993	\$1,764,919
Benefits as a % of Total Expenditures	7.14%	6	16	8.00%	14	21	6.76%	9.67%	14.79%	19.94%	28.60%
Supplies	\$171,388	59	17	\$159,949	48	23	\$6,003	\$64,151	\$141,125	\$243,915	\$1,239,675
Supplies as a % of Total Expenditures	3.19%	25	16	2.95%	23	22	1.64%	2.96%	7.05%	8.85%	45.29%
Marketing	\$164,603	93	14	\$277,845	95	21	\$6,335	\$9,506	\$20,400	\$36,747	\$123,380
Marketing as a % of Total Expenditures	3.06%	77	13	5.13%	84	19	0.31%	0.64%	1.29%	2.79%	5.13%
Capital Equipment			10	0	<1	14	\$686	\$10,792	\$17,582	\$75,801	\$247,377
Capital Equipment as a % of Total Expenditures			9	0	<1	13	0.00%	0.43%	0.97%	1.91%	7.75%
Travel	\$53,786	81	16	\$55,327	77	22	\$4,299	\$17,266	\$29,378	\$40,746	\$250,940
Travel as a % of Total Expenditures	1.00%	27	15	1.02%	33	21	0.49%	0.89%	1.29%	2.63%	5.30%
Other, excluding institutional or overhead costs	\$1,149,669	92	13	\$1,126,615	83	18	\$8,580	\$95,231	\$317,509	\$907,901	\$1,078,282
Life & Leisure											
Total Life & Leisure			12			14	\$4,139	\$45,235	\$148,068	\$758,710	\$1,564,772
% of Life & Leisure Expenditures of Total			12			13	0.19%	2.04%	8.98%	24.29%	36.05%
Life & Leisure Expenditures per Course Taught			11			12	\$58	\$144	\$637	\$1,779	\$3,938
Adult Basic Education											
Total Adult Basic Education			10			8	\$0	\$0	\$220,749	\$926,791	\$2,673,779
% of Adult Basic Education Expenditures of Total			10			8	0.00%	0.00%	5.22%	38.23%	57.17%
Adult Basic Education Expenditures per Course Taught			5			3	\$404	\$709	\$3,954	\$5,682	\$6,126
Workforce Training											
Total Workforce Training			13			14	\$261,916	\$470,930	\$1,122,488	\$2,240,098	\$3,130,035
% of Cont Ed Workforce Training Expenditures of Total			13			12	12.54%	30.83%	47.15%	70.82%	78.91%
Workforce Training Expenditures per Course Taught			12			10	\$553	\$693	\$1,362	\$2,575	\$8,470
Contract Training											
Total Contract Training			12			11	\$38,299	\$113,831	\$520,492	\$1,225,965	\$4,231,115
% of Contract Training Expenditures of Total			12			10	1.04%	6.21%	30.25%	54.40%	80.40%
Average Expenditures per Contract			12			11	\$435	\$1,522	\$3,631	\$5,991	\$23,294
Other											
Other Expenditures (Not including Overhead)			6			9	\$0	\$0	\$43,601	\$495,673	\$540,900
Total Continuing Education Expenditures											
Total Expenditures	\$5,380,898	76	21	\$5,417,474	80	25	\$115,858	\$935,376	\$2,058,308	\$4,660,794	\$9,026,198

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Overhead Costs											
Total Institutional Costs or Overhead			11			13	\$1,680	\$315,899	\$690,210	\$1,701,867	\$2,677,731
Form NC7 Non-Credit Operating Margins											
Operating Margin (Revenues - Expenditures)											
Life & Leisure			14			13	\$-134,270	\$-3,198	\$17,370	\$257,109	\$768,933
Adult Basic Education			8			7	\$-122,567	\$-103,966	\$64,646	\$154,444	\$285,049
Workforce Training			14			14	\$-1,568,674	\$7,190	\$66,315	\$943,094	\$1,432,400
Contract Training			13			11	\$-376,984	\$19,450	\$165,813	\$353,324	\$1,084,079
Other Programs			4			7	\$-177,505	\$-172,398	\$-83,041	\$388,176	\$520,570
Total Operating Margin	\$1,048,881	74	19	\$751,132	75	20	\$-1,203,024	\$-171,329	\$17,287	\$1,048,881	\$1,510,545
Return on Investment (Revenues - Expenditures)/Expenditures											
Life & Leisure Return on Investment			11			12	-48%	-25%	18%	92%	170%
Adult Basic Education Return on Investment			6			5	-72%	-51%	-7%	39%	85%
Workforce Training Return on Investment			12			13	-77%	-4%	5%	34%	766%
Contract Training Return on Investment			11			10	-59%	6%	25%	204%	693%
Total Return on Investment	19%	65	20	14%	59	22	-37%	-7%	10%	35%	140%
Form NC8 Non-Credit Satisfaction											
Total Non-Credit Continuing Education Student Satisfaction			12			15	91.93%	94.40%	95.85%	99.29%	99.89%
Life & Leisure Student Satisfaction			12			15	90.29%	94.25%	95.85%	99.00%	99.89%
Adult Basic Education Student Satisfaction			5			5	92.00%	92.85%	94.74%	98.40%	98.80%
Workforce Training Student Satisfaction			13			17	88.80%	94.45%	96.00%	97.84%	99.90%
Client Satisfaction			10			11	89.07%	94.75%	98.85%	100.00%	100.00%
Form NC9 Non-Credit Credentials Awarded											
Certifications, Licenses, and Certificates											
Number of Certifications Awarded (Not by the College)	13	<1	12	11	7	15	15	73	405	1,159	3,776
Number of Licenses Awarded (Not by the College)	93	40	10	113	50	10	22	45	107	235	429
Number of Certificates Awarded	33	6	16	41	6	18	30	98	360	2,048	5,484
Total Non-credit Certifications, Licenses, & Certificates Awarded	139	<1	9	165	<1	9	139	200	1,080	2,134	5,338
Certs & Licenses Awarded as % of Unduplicated Wrkfrc Enrollment	1.41%	13	8	1.45%	13	8	0.66%	6.41%	29.39%	136.13%	170.05%
GED											
Number of GEDs Awarded			12			9	13	27	51	105	174
% of GED Completers			13			9	3.36%	9.31%	26.00%	58.50%	95.38%

Two-Year Comparison of Collin College to National Percentiles
 National Community College Benchmark Project
 2019 vs. 2018

Form/Measure	Collin 2019			Collin 2018			2019 National Percentiles				
	Reported Value	Percentile	N	Reported Value	Percentile	N	10th	25th	50th	75th	90th
Form NC10 Service Area Companies											
Service Area Characteristics											
Service Area Total Companies	24,723	86	22	24,723	82	33	1,833	4,715	7,142	18,193	33,558
Service Area Companies by Size											
Fewer than 50 employees	23,258	90	21	23,258	81	32	614	3,716	4,805	16,548	22,772
50 - 99 employees	801	86	21	801	78	32	70	100	209	624	966
100 -499	582	76	21	582	69	32	27	80	151	577	1,590
500+	82	76	21	82	71	31	4	6	18	69	335

	= 76th Percentile or Higher (4th Quartile)
	= 51th - 75th Percentile (3rd Quartile)
	= 26th - 50th Percentile (2nd Quartile)
No Shading	= 25th Percentile or Lower (1st Quartile)

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Sources: Collin College's Institutional Research Office and the National Higher Education Benchmarking Institute, Johnson County Community College, Overland Park, KS.