Writing Centers (2011 vs 2012 vs 2014)

Faculty/Staff Survey

1. The unit procedures are user friendly.

Respondents	
2011	183
2012	149
2014	187

2. The unit procedures are efficient.

Respondents	
2011	186
2012	152
2014	185

3. The unit met my needs in timely manner.

Respondents	
2011	187
2012	150
2014	186

4. The unit staff are courteous.

Respondents	
2011	190
2012	151
2014	185

5. The unit staff are knowledgeable.

Respondents	
2011	186
2012	150
2014	186

6. Overall satisfaction with the services/programs you have used.

Respondents	
2011	193
2012	155
2014	180