## Collin County Community College District

## Program Review 2023-2024

Grade Distribution in Courses by Year
Academic Years 2018-2019 through 2022-2023

| ACNT-1303 |  | Introduction to Accounting I |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | Course GPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 168 | 98 | 14 | 4 | 5 | 0 | 34 | 13 | 58\% | 8\% | 2\% | 3\% | 0\% | 20\% | 8\% | 92\% | 72\% | 3.69 |
| 2020 | 153 | 100 | 7 | 4 | 5 | 0 | 28 | 9 | 65\% | 5\% | 3\% | 3\% | 0\% | 18\% | 6\% | 94\% | 76\% | 3.74 |
| 2021 | 169 | 109 | 18 | 5 | 6 | 0 | 25 | 6 | 64\% | 11\% | 3\% | 4\% | 0\% | 15\% | 4\% | 96\% | 82\% | 3.67 |
| 2022 | 128 | 36 | 31 | 25 | 13 | 0 | 19 | 4 | 28\% | 24\% | 20\% | 10\% | 0\% | 15\% | 3\% | 97\% | 82\% | 2.86 |
| 2023 | 115 | 58 | 25 | 14 | 2 | 0 | 14 | 2 | 50\% | 22\% | 12\% | 2\% | 0\% | 12\% | 2\% | 98\% | 86\% | 3.40 |
| Avera |  |  |  |  |  |  |  |  | 53\% | 14\% | 8\% | 4\% | 0\% | 16\% | 4\% | 96\% | 80\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 1; j:<br>IRO\Robinson\Data\2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| ACNT-1311 |  | Introduction to Computerized Accounting |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 48 | 28 | 1 | 3 | 1 | 0 | 12 | 3 | 58\% | 2\% | 6\% | 2\% | 0\% | 25\% | 6\% | 94\% | 69\% | 3.70 |
| 2020 | 48 | 21 | 4 | 4 | 0 | 0 | 7 | 12 | 44\% | 8\% | 8\% | 0\% | 0\% | 15\% | 25\% | 75\% | 60\% | 3.59 |
| 2021 | 49 | 30 | 1 | 4 | 0 | 0 | 9 | 5 | 61\% | 2\% | 8\% | 0\% | 0\% | 18\% | 10\% | 90\% | 71\% | 3.74 |
| 2022 | 86 | 36 | 20 | 8 | 3 | 0 | 13 | 6 | 42\% | 23\% | 9\% | 3\% | 0\% | 15\% | 7\% | 93\% | 78\% | 3.33 |
| 2023 | 100 | 34 | 15 | 12 | 8 | 0 | 26 | 5 | 34\% | 15\% | 12\% | 8\% | 0\% | 26\% | 5\% | 95\% | 69\% | 3.09 |
| Avera |  |  |  |  |  |  |  |  | 48\% | 10\% | 9\% | 3\% | 0\% | 20\% | 11\% | 89\% | 70\% |  |

Averages..
Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 2; j:<br>IRO\Robinson\Data\2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| BCIS-1305 |  | Business Computer Applications |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 1154 | 517 | 259 | 112 | 33 | 0 | 139 | 94 | 45\% | 22\% | 10\% | 3\% | 0\% | 12\% | 8\% | 92\% | 80\% | 3.37 |
| 2020 | 1258 | 582 | 239 | 122 | 37 | 0 | 165 | 113 | 46\% | 19\% | 10\% | 3\% | 0\% | 13\% | 9\% | 91\% | 78\% | 3.39 |
| 2021 | 1410 | 608 | 266 | 139 | 52 | 0 | 211 | 134 | 43\% | 19\% | 10\% | 4\% | 0\% | 15\% | 10\% | 90\% | 76\% | 3.34 |
| 2022 | 1284 | 494 | 252 | 134 | 61 | 0 | 191 | 152 | 38\% | 20\% | 10\% | 5\% | 0\% | 15\% | 12\% | 88\% | 73\% | 3.25 |
| 2023 | 998 | 448 | 198 | 118 | 44 | 0 | 102 | 88 | 45\% | 20\% | 12\% | 4\% | 0\% | 10\% | 9\% | 91\% | 81\% | 3.30 |
| Averag |  |  |  |  |  |  |  |  | 44\% | 20\% | 10\% | 4\% | 0\% | 13\% | 9\% | 91\% | 77\% |  |

Averages..
Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
**Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 3; j:<br>IRO\Robinson\Data\2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| BMGT-1341 |  | Business Ethics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 292 | 111 | 79 | 39 | 11 | 0 | 28 | 24 | 38\% | 27\% | 13\% | 4\% | 0\% | 10\% | 8\% | 92\% | 82\% | 3.21 |
| 2020 | 277 | 132 | 53 | 33 | 12 | 0 | 29 | 18 | 48\% | 19\% | 12\% | 4\% | 0\% | 10\% | 6\% | 94\% | 83\% | 3.33 |
| 2021 | 303 | 147 | 83 | 25 | 12 | 0 | 27 | 9 | 49\% | 27\% | 8\% | 4\% | 0\% | 9\% | 3\% | 97\% | 88\% | 3.37 |
| 2022 | 317 | 89 | 105 | 45 | 26 | 0 | 41 | 11 | 28\% | 33\% | 14\% | 8\% | 0\% | 13\% | 3\% | 97\% | 84\% | 2.97 |
| 2023 | 341 | 133 | 91 | 54 | 25 | 0 | 29 | 9 | 39\% | 27\% | 16\% | 7\% | 0\% | 9\% | 3\% | 97\% | 89\% | 3.10 |
| Avera |  |  |  |  |  |  |  |  | 40\% | 27\% | 13\% | 6\% | 0\% | 10\% | 5\% | 95\% | 85\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and D by 4, 3, 2, and 1, respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 4; j:<br>IRO\Robinson\Data\2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| BMGT-1344 |  | Negotiations and Conflict Management |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 218 | 112 | 45 | 15 | 5 | 0 | 34 | 7 | 51\% | 21\% | 7\% | 2\% | 0\% | 16\% | 3\% | 97\% | 81\% | 3.49 |
| 2020 | 200 | 110 | 41 | 14 | 3 | 0 | 16 | 16 | 55\% | 21\% | 7\% | 2\% | 0\% | 8\% | 8\% | 92\% | 84\% | 3.54 |
| 2021 | 276 | 142 | 73 | 22 | 8 | 0 | 17 | 14 | 51\% | 26\% | 8\% | 3\% | 0\% | 6\% | 5\% | 95\% | 89\% | 3.42 |
| 2022 | 198 | 83 | 57 | 28 | 6 | 0 | 19 | 5 | 42\% | 29\% | 14\% | 3\% | 0\% | 10\% | 3\% | 97\% | 88\% | 3.25 |
| 2023 | 173 | 88 | 33 | 23 | 6 | 0 | 16 | 7 | 51\% | 19\% | 13\% | 3\% | 0\% | 9\% | 4\% | 96\% | 87\% | 3.35 |
| Averag |  |  |  |  |  |  |  |  | 50\% | 23\% | 10\% | 3\% | 0\% | 10\% | 5\% | 95\% | 86\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and D by 4, 3, 2, and 1, respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 5; j:<br>IRO\Robinson\Data\2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| COSC-1301 |  | Introduction to Computing |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | Course GPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 347 | 193 | 59 | 25 | 7 | 0 | 45 | 18 | 56\% | 17\% | 7\% | 2\% | 0\% | 13\% | 5\% | 95\% | 82\% | 3.54 |
| 2020 | 274 | 138 | 42 | 13 | 7 | 0 | 45 | 29 | 50\% | 15\% | 5\% | 3\% | 0\% | 16\% | 11\% | 89\% | 73\% | 3.56 |
| 2021 | 226 | 107 | 32 | 12 | 6 | 0 | 38 | 31 | 47\% | 14\% | 5\% | 3\% | 0\% | 17\% | 14\% | 86\% | 69\% | 3.53 |
| 2022 | 192 | 98 | 32 | 13 | 4 | 0 | 25 | 20 | 51\% | 17\% | 7\% | 2\% | 0\% | 13\% | 10\% | 90\% | 77\% | 3.52 |
| 2023 | 145 | 88 | 19 | 10 | 3 | 0 | 7 | 18 | 61\% | 13\% | 7\% | 2\% | 0\% | 5\% | 12\% | 88\% | 83\% | 3.60 |
| Avera |  |  |  |  |  |  |  | ... | 53\% | 15\% | 6\% | 2\% | 0\% | 13\% | 10\% | 90\% | 77\% |  |

Averages..
Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 6; j:<br>IRO\Robinson\Data\2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| HITT-1305 |  | Medical Terminology I |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 772 | 404 | 168 | 60 | 0 | 0 | 96 | 44 | 52\% | 22\% | 8\% | 0\% | 0\% | 12\% | 6\% | 94\% | 82\% | 3.54 |
| 2020 | 1078 | 583 | 246 | 74 | 0 | 0 | 107 | 68 | 54\% | 23\% | 7\% | 0\% | 0\% | 10\% | 6\% | 94\% | 84\% | 3.56 |
| 2021 | 1075 | 532 | 256 | 73 | 3 | 1 | 159 | 51 | 49\% | 24\% | 7\% | 0\% | 0\% | 15\% | 5\% | 95\% | 80\% | 3.52 |
| 2022 | 1118 | 440 | 303 | 107 | 0 | 0 | 199 | 69 | 39\% | 27\% | 10\% | 0\% | 0\% | 18\% | 6\% | 94\% | 76\% | 3.39 |
| 2023 | 1026 | 385 | 310 | 113 | 1 | 0 | 162 | 55 | 38\% | 30\% | 11\% | 0\% | 0\% | 16\% | 5\% | 95\% | 79\% | 3.33 |
| Avera | s.......... |  |  |  |  |  |  |  | 47\% | 25\% | 8\% | 0\% | 0\% | 14\% | 6\% | 94\% | 80\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
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Collin IRO kr; 08/09/2023; page 7; j:<br>IRO\Robinson\Data\2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| HITT-1311 |  | Health Information Systems |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 107 | 46 | 20 | 7 | 0 | 0 | 24 | 10 | 43\% | 19\% | 7\% | 0\% | 0\% | 22\% | 9\% | 91\% | 68\% | 3.53 |
| 2020 | 116 | 58 | 23 | 4 | 0 | 0 | 22 | 9 | 50\% | 20\% | 3\% | 0\% | 0\% | 19\% | 8\% | 92\% | 73\% | 3.64 |
| 2021 | 131 | 71 | 29 | 4 | 0 | 0 | 24 | 3 | 54\% | 22\% | 3\% | 0\% | 0\% | 18\% | 2\% | 98\% | 79\% | 3.64 |
| 2022 | 80 | 50 | 12 | 2 | 0 | 0 | 14 | 2 | 63\% | 15\% | 3\% | 0\% | 0\% | 18\% | 3\% | 98\% | 80\% | 3.75 |
| 2023 | 85 | 27 | 28 | 6 | 0 | 0 | 18 | 6 | 32\% | 33\% | 7\% | 0\% | 0\% | 21\% | 7\% | 93\% | 72\% | 3.34 |
| Avera |  |  |  |  |  |  |  |  | 48\% | 22\% | 5\% | 0\% | 0\% | 20\% | 6\% | 94\% | 75\% |  |

Averages.
Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
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Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 8; j:<br>IRO\Robinson\Data\2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| HITT-1353 |  | Legal and Ethical Aspects of Health Information |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 113 | 70 | 30 | 3 | 0 | 0 | 6 | 4 | 62\% | 27\% | 3\% | 0\% | 0\% | 5\% | 4\% | 96\% | 91\% | 3.65 |
| 2020 | 161 | 111 | 25 | 3 | 0 | 0 | 10 | 12 | 69\% | 16\% | 2\% | 0\% | 0\% | 6\% | 7\% | 93\% | 86\% | 3.78 |
| 2021 | 89 | 47 | 25 | 6 | 0 | 0 | 6 | 5 | 53\% | 28\% | 7\% | 0\% | 0\% | 7\% | 6\% | 94\% | 88\% | 3.53 |
| 2022 | 86 | 44 | 20 | 7 | 1 | 0 | 11 | 3 | 51\% | 23\% | 8\% | 1\% | 0\% | 13\% | 3\% | 97\% | 84\% | 3.49 |
| 2023 | 45 | 14 | 18 | 4 | 0 | 0 | 4 | 5 | 31\% | 40\% | 9\% | 0\% | 0\% | 9\% | 11\% | 89\% | 80\% | 3.28 |
| Avera |  |  |  |  |  |  |  |  | 53\% | 27\% | 6\% | 0\% | 0\% | 8\% | 6\% | 94\% | 86\% |  |

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${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and D by 4, 3, 2, and 1, respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
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Collin IRO kr; 08/09/2023; page 9; j:<br>IRO\Robinson\Data\2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| ITSC-1309 |  | Integrated Software Applications I-MS Office |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 35 | 28 | 2 | 2 | 1 | 0 | 2 | 0 | 80\% | 6\% | 6\% | 3\% | 0\% | 6\% | 0\% | 100\% | 94\% | 3.73 |
| 2020 | 39 | 30 | 2 | 2 | 0 | 0 | 3 | 2 | 77\% | 5\% | 5\% | 0\% | 0\% | 8\% | 5\% | 95\% | 87\% | 3.82 |
| 2021 | 41 | 26 | 1 | 1 | 1 | 0 | 11 | 1 | 63\% | 2\% | 2\% | 2\% | 0\% | 27\% | 2\% | 98\% | 71\% | 3.79 |
| 2022 | 39 | 19 | 4 | 4 | 0 | 0 | 5 | 7 | 49\% | 10\% | 10\% | 0\% | 0\% | 13\% | 18\% | 82\% | 69\% | 3.56 |
| 2023 | 51 | 28 | 10 | 2 | 6 | 0 | 3 | 2 | 55\% | 20\% | 4\% | 12\% | 0\% | 6\% | 4\% | 96\% | 90\% | 3.30 |
| Avera | ....... |  |  |  |  |  |  |  | 65\% | 9\% | 5\% | 3\% | 0\% | 12\% | 6\% | 94\% | 82\% |  |

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Collin IRO kr; 08/09/2023; page 10; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| ITSW-1304 |  | Introduction to Spreadsheets - Excel |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 164 | 100 | 16 | 11 | 5 | 0 | 16 | 16 | 61\% | 10\% | 7\% | 3\% | 0\% | 10\% | 10\% | 90\% | 80\% | 3.60 |
| 2020 | 172 | 100 | 23 | 12 | 3 | 0 | 18 | 16 | 58\% | 13\% | 7\% | 2\% | 0\% | 10\% | 9\% | 91\% | 80\% | 3.59 |
| 2021 | 194 | 81 | 40 | 31 | 8 | 0 | 26 | 8 | 42\% | 21\% | 16\% | 4\% | 0\% | 13\% | 4\% | 96\% | 82\% | 3.21 |
| 2022 | 194 | 82 | 31 | 24 | 15 | 0 | 24 | 18 | 42\% | 16\% | 12\% | 8\% | 0\% | 12\% | 9\% | 91\% | 78\% | 3.18 |
| 2023 | 148 | 62 | 24 | 19 | 4 | 0 | 22 | 17 | 42\% | 16\% | 13\% | 3\% | 0\% | 15\% | 11\% | 89\% | 74\% | 3.32 |
| Avera |  |  |  |  |  |  |  |  | 49\% | 15\% | 11\% | 4\% | 0\% | 12\% | 9\% | 91\% | 79\% |  |

Averages..
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Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 11; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| ITSW-1310 |  | Introduction to Presentation Graphics Software |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 49 | 19 | 9 | 5 | 5 | 0 | 8 | 3 | 39\% | 18\% | 10\% | 10\% | 0\% | 16\% | 6\% | 94\% | 78\% | 3.11 |
| 2020 | 49 | 28 | 8 | 2 | 0 | 0 | 9 | 2 | 57\% | 16\% | 4\% | 0\% | 0\% | 18\% | 4\% | 96\% | 78\% | 3.68 |
| 2021 | 63 | 32 | 9 | 6 | 1 | 0 | 10 | 5 | 51\% | 14\% | 10\% | 2\% | 0\% | 16\% | 8\% | 92\% | 76\% | 3.50 |
| 2022 | 83 | 45 | 15 | 3 | 3 | 0 | 9 | 8 | 54\% | 18\% | 4\% | 4\% | 0\% | 11\% | 10\% | 90\% | 80\% | 3.55 |
| 2023 | 48 | 26 | 5 | 8 | 3 | 0 | 4 | 2 | 54\% | 10\% | 17\% | 6\% | 0\% | 8\% | 4\% | 96\% | 88\% | 3.29 |
| Avera |  |  |  |  |  |  |  |  | 51\% | 15\% | 9\% | 4\% | 0\% | 14\% | 6\% | 94\% | 80\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
**Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 12; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| POFI-2301 |  | Word Processing - MS Word |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 43 | 14 | 4 | 5 | 1 | 0 | 16 | 3 | 33\% | 9\% | 12\% | 2\% | 0\% | 37\% | 7\% | 93\% | 56\% | 3.29 |
| 2020 | 32 | 8 | 5 | 2 | 2 | 0 | 10 | 5 | 25\% | 16\% | 6\% | 6\% | 0\% | 31\% | 16\% | 84\% | 53\% | 3.12 |
| 2021 | 22 | 12 | 1 | 3 | 0 | 0 | 5 | 1 | 55\% | 5\% | 14\% | 0\% | 0\% | 23\% | 5\% | 95\% | 73\% | 3.56 |
| 2022 | 15 | 3 | 2 | 0 | 1 | 0 | 7 | 2 | 20\% | 13\% | 0\% | 7\% | 0\% | 47\% | 13\% | 87\% | 40\% | 3.17 |
| 2023 | 17 | 9 | 3 | 1 | 1 | 0 | 2 | 1 | 53\% | 18\% | 6\% | 6\% | 0\% | 12\% | 6\% | 94\% | 82\% | 3.43 |
| Avera | s............ |  |  |  |  |  |  |  | 37\% | 12\% | 7\% | 4\% | 0\% | 30\% | 9\% | 91\% | 61\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and D by 4, 3, 2, and 1, respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 13; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| POFT-1307 |  | Proofreading and Editing |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 24 | 7 | 7 | 2 | 2 | 0 | 5 | 1 | 29\% | 29\% | 8\% | 8\% | 0\% | 21\% | 4\% | 96\% | 75\% | 3.06 |
| 2020 | 22 | 7 | 6 | 0 | 1 | 0 | 6 | 2 | 32\% | 27\% | 0\% | 5\% | 0\% | 27\% | 9\% | 91\% | 64\% | 3.36 |
| 2021 | 22 | 9 | 6 | 2 | 0 | 0 | 3 | 2 | 41\% | 27\% | 9\% | 0\% | 0\% | 14\% | 9\% | 91\% | 77\% | 3.41 |
| 2022 | 20 | 6 | 5 | 5 | 0 | 0 | 4 | 0 | 30\% | 25\% | 25\% | 0\% | 0\% | 20\% | 0\% | 100\% | 80\% | 3.06 |
| 2023 | 21 | 11 | 3 | 3 | 1 | 0 | 2 | 1 | 52\% | 14\% | 14\% | 5\% | 0\% | 10\% | 5\% | 95\% | 86\% | 3.33 |
| Avera | s............. |  |  |  |  |  |  |  | 37\% | 25\% | 11\% | 4\% | 0\% | 18\% | 5\% | 95\% | 76\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
**Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 14; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| POFT-1319 |  | Records and Information Management I |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 24 | 14 | 1 | 2 | 2 | 0 | 2 | 3 | 58\% | 4\% | 8\% | 8\% | 0\% | 8\% | 13\% | 88\% | 79\% | 3.42 |
| 2020 | 23 | 13 | 4 | 0 | 0 | 0 | 4 | 2 | 57\% | 17\% | 0\% | 0\% | 0\% | 17\% | 9\% | 91\% | 74\% | 3.76 |
| 2021 | 23 | 14 | 1 | 0 | 2 | 0 | 3 | 3 | 61\% | 4\% | 0\% | 9\% | 0\% | 13\% | 13\% | 87\% | 74\% | 3.59 |
| 2022 | 23 | 7 | 3 | 1 | 2 | 0 | 9 | 1 | 30\% | 13\% | 4\% | 9\% | 0\% | 39\% | 4\% | 96\% | 57\% | 3.15 |
| 2023 | 16 | 6 | 2 | 4 | 1 | 0 | 2 | 1 | 38\% | 13\% | 25\% | 6\% | 0\% | 13\% | 6\% | 94\% | 81\% | 3.00 |
| Averag |  |  |  |  |  |  |  |  | 49\% | 10\% | 8\% | 6\% | 0\% | 18\% | 9\% | 91\% | 73\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 15; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| POFT-1329 |  | Beginning Keyboarding |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 152 | 67 | 9 | 5 | 10 | 0 | 45 | 16 | 44\% | 6\% | 3\% | 7\% | 0\% | 30\% | 11\% | 89\% | 60\% | 3.46 |
| 2020 | 154 | 64 | 15 | 10 | 4 | 0 | 47 | 14 | 42\% | 10\% | 6\% | 3\% | 0\% | 31\% | 9\% | 91\% | 60\% | 3.49 |
| 2021 | 147 | 68 | 10 | 10 | 6 | 0 | 39 | 14 | 46\% | 7\% | 7\% | 4\% | 0\% | 27\% | 10\% | 90\% | 64\% | 3.49 |
| 2022 | 101 | 30 | 9 | 15 | 11 | 0 | 24 | 12 | 30\% | 9\% | 15\% | 11\% | 0\% | 24\% | 12\% | 88\% | 64\% | 2.89 |
| 2023 | 56 | 29 | 4 | 9 | 1 | 0 | 9 | 4 | 52\% | 7\% | 16\% | 2\% | 0\% | 16\% | 7\% | 93\% | 77\% | 3.42 |
| Avera | S........... |  |  |  |  |  |  |  | 43\% | 8\% | 10\% | 5\% | 0\% | 25\% | 10\% | 90\% | 65\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and D by 4, 3, 2, and 1, respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 16; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| POFT-1349 |  | Administrative Office Procedures II |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 7 | 6 | 1 | 0 | 0 | 0 | 0 | 0 | 86\% | 14\% | 0\% | 0\% | 0\% | 0\% | 0\% | 100\% | 100\% | 3.86 |
| 2020 | 13 | 12 | 0 | 0 | 0 | 0 | 1 | 0 | 92\% | 0\% | 0\% | 0\% | 0\% | 8\% | 0\% | 100\% | 92\% | 4.00 |
| 2021 | 14 | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 100\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 100\% | 100\% | 4.00 |
| 2022 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 100\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 100\% | 100\% | 4.00 |
| 2023 | 4 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 50\% | 25\% | 25\% | 0\% | 0\% | 0\% | 0\% | 100\% | 100\% | 3.25 |
| vera |  |  |  |  |  |  |  |  | 86\% | 8\% | 5\% | 0\% | 0\% | 2\% | 0\% | 100\% | 98\% |  |

Averages..
Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
**Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 17; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| POFT-2312 |  | Business Correspondence and Communication |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 12 | 8 | 0 | 1 | 0 | 0 | 2 | 1 | 67\% | 0\% | 8\% | 0\% | 0\% | 17\% | 8\% | 92\% | 75\% | 3.78 |
| 2020 | 10 | 9 | 1 | 0 | 0 | 0 | 0 | 0 | 90\% | 10\% | 0\% | 0\% | 0\% | 0\% | 0\% | 100\% | 100\% | 3.90 |
| 2021 | 12 | 9 | 2 | 1 | 0 | 0 | 0 | 0 | 75\% | 17\% | 8\% | 0\% | 0\% | 0\% | 0\% | 100\% | 100\% | 3.67 |
| 2022 | 9 | 2 | 2 | 2 | 0 | 0 | 3 | 0 | 22\% | 22\% | 22\% | 0\% | 0\% | 33\% | 0\% | 100\% | 67\% | 3.00 |
| 2023 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Avera |  |  |  |  |  |  |  |  | 63\% | 12\% | 10\% | 0\% | 0\% | 13\% | 2\% | 98\% | 85\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
**Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 18; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| POFT-2331 |  | Administrative Project Solutions |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success Rate * | Course GPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 2020 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 2021 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 2022 | 5 | 3 | 0 | 1 | 0 | 0 | 0 | 1 | 60\% | 0\% | 20\% | 0\% | 0\% | 0\% | 20\% | 80\% | 80\% | 3.50 |
| 2023 | 12 | 5 | 3 | 3 | 0 | 0 | 1 | 0 | 42\% | 25\% | 25\% | 0\% | 0\% | 8\% | 0\% | 100\% | 92\% | 3.18 |
| Avera | ............ |  |  |  |  |  |  |  | 51\% | 13\% | 23\% | 0\% | 0\% | 4\% | 10\% | 90\% | 86\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and D by 4, 3, 2, and 1, respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 19; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| POFT-2371 |  | Strategies in Social Media |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 2020 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 2021 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 2022 | 16 | 4 | 3 | 5 | 0 | 0 | 3 | 1 | 25\% | 19\% | 31\% | 0\% | 0\% | 19\% | 6\% | 94\% | 75\% | 2.92 |
| 2023 | 24 | 18 | 3 | 1 | 0 | 0 | 1 | 1 | 75\% | 13\% | 4\% | 0\% | 0\% | 4\% | 4\% | 96\% | 92\% | 3.77 |
| Avera | ges............. |  |  |  |  |  |  |  | 50\% | 16\% | 18\% | 0\% | 0\% | 11\% | 5\% | 95\% | 83\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
**Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 20; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| TRVM-1327 |  | Special Events Design |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  | Grade Assigned |  |  |  |  |  |  | Grade Distribution |  |  |  |  |  |  | Completion Rate | Success <br> Rate * | CourseGPA** |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W |  |  |  |
| 2019 | 19 | 11 | 3 | 1 | 0 | 0 | 3 | 1 | 58\% | 16\% | 5\% | 0\% | 0\% | 16\% | 5\% | 95\% | 79\% | 3.67 |
| 2020 | 26 | 10 | 8 | 4 | 0 | 0 | 1 | 3 | 38\% | 31\% | 15\% | 0\% | 0\% | 4\% | 12\% | 88\% | 85\% | 3.27 |
| 2021 | 39 | 20 | 5 | 7 | 2 | 0 | 4 | 1 | 51\% | 13\% | 18\% | 5\% | 0\% | 10\% | 3\% | 97\% | 87\% | 3.26 |
| 2022 | 30 | 13 | 7 | 3 | 0 | 0 | 2 | 5 | 43\% | 23\% | 10\% | 0\% | 0\% | 7\% | 17\% | 83\% | 77\% | 3.43 |
| 2023 | 24 | 5 | 2 | 2 | 4 | 0 | 8 | 3 | 21\% | 8\% | 8\% | 17\% | 0\% | 33\% | 13\% | 88\% | 54\% | 2.62 |
| Averag |  |  |  |  |  |  |  |  | 42\% | 18\% | 11\% | 4\% | 0\% | 14\% | 10\% | 90\% | 76\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
${ }^{* *}$ Course GPA is calculated by multiplying the counts of $A, B, C$, and D by 4, 3, 2, and 1, respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 21; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

| TRVM-2301 |  | Introduction to Convention/Meeting Management |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  |  |  |  | As |  |  |  |  |  | Grade | istri | ution |  |  | Completion | Success | Course |
| Year | Enrollment | A | B | C | D | P | F | W | A | B | C | D | P | F | W | Rate | Rate * | GPA** |
| 2019 | 52 | 30 | 8 | 5 | 0 | 0 | 7 | 2 | 58\% | 15\% | 10\% | 0\% | 0\% | 13\% | 4\% | 96\% | 83\% | 3.58 |
| 2020 | 46 | 21 | 12 | 4 | 0 | 0 | 6 | 3 | 46\% | 26\% | 9\% | 0\% | 0\% | 13\% | 7\% | 93\% | 80\% | 3.46 |
| 2021 | 59 | 38 | 11 | 4 | 2 | 0 | 3 | 1 | 64\% | 19\% | 7\% | 3\% | 0\% | 5\% | 2\% | 98\% | 93\% | 3.55 |
| 2022 | 33 | 11 | 6 | 5 | 1 | 0 | 7 | 3 | 33\% | 18\% | 15\% | 3\% | 0\% | 21\% | 9\% | 91\% | 70\% | 3.17 |
| 2023 | 22 | 8 | 7 | 1 | 0 | 0 | 4 | 2 | 36\% | 32\% | 5\% | 0\% | 0\% | 18\% | 9\% | 91\% | 73\% | 3.44 |
| Averages... |  |  |  |  |  |  |  |  | 47\% | 22\% | 9\% | 1\% | 0\% | 14\% | 6\% | 94\% | 80\% |  |

Note: The program's course list is based on the 2022-2023 academic catalog. The data source is Collin College's ZogoTech Data System on 6/19/2023.
*Success Rate is calculated by adding $A, B, C$, and $P$ grades and dividing the total by total enrollment.
**Course GPA is calculated by multiplying the counts of $A, B, C$, and $D$ by $4,3,2$, and 1 , respectively. The results are summed and divided by the aggregated count of $A, B, C, D$, and $F$.
Sums of distributions may not equal 100 percent due to rounding.

Collin IRO kr; 08/09/2023; page 22; j:<br>IRO\Robinson\Data \2023-24\Business Office Systems Support\Business Office Systems Support - Grade Distribution

