

STRATEGIC GOALS AND 2002-2003 ACHIEVEMENT INDICATORS COLLIN COUNTY COMMUNITY COLLEGE DISTRICT LEARNING RESOURCES CENTERS

<i>Achievement Indicator</i>	<i>Staff</i>	<i>Timeline</i>	<i>Evidence</i>
Goal 1: Elevate CCCCD to the echelon of world-class education			
1.1 Meet faculty and student expectations for number, scope, and currency of print and non-print collections	LRC Dean, Directors	Target 5/1/03	1.1.1 In a January 2003 Institutional Effectiveness survey of randomly selected faculty, 80% of respondents will agree with the qualitative statement: "Library materials (books, magazines, journals, software, databases) are selected with significant input from faculty."
	LRC Dean, Directors	Target 5/1/03	1.1.2 In a January 2003 Institutional Effectiveness survey of randomly selected faculty and students, 80% of respondents will agree with the qualitative statement: "The library currently has a sufficient number of books, magazines, journals, and electronic resources to adequately serve my needs."
	SCC and CPC LRC Directors	Begin 9/1/02 Target 8/31/03	1.1.3 In a January 2003 Institutional Effectiveness survey of randomly selected CPC and SCC faculty, 80% of respondents will agree with the qualitative statement: "The library currently has a sufficient number of instructional videos to adequately support my classroom needs."
	SCC and CPC LRC Directors	Begin 9/1/02 Target 8/31/03	1.1.4 The average age of SCC and CPC collections is reduced by purchasing the equivalent of 5% of current collection count annually.
1.2 Provide collections and staffing meeting ACRL standards, SACS guidelines and LRC Consultant's recommendations	LRC Dean, PRC Director	Begin 9/1/02 Target 5/1/03	1.2.1 The PRC LRC book collection has grown by 13,000 volumes per year, a rate sufficient to meet ACRL standards for excellence within three years.

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	LRC Dean, Directors	Begin 9/01/02 Target 1/15/03	1.2.2 Appointment of Director of Technical Services.
	LRC Dean, Directors	Begin 9/1/02 Target 11/1/02	1.2.3 Appointment of Administrative Assistants at CPC and PRC.
	LRC Dean, LRC Director	Target 8/31/03	1.2.4 PRC LRC staffing has grown by a minimum of one FTE per year, a rate sufficient to meet ACRL standards within three years.
	LRC Dean, Directors	Target 5/1/03	1.2.5 Conduct annual qualitative and quantitative evaluation of LRC collections and services using ACRL and SACS guidelines.

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Goal 2: Develop a model teaching and learning environment			
2.1 Provide LRC facilities that meet ACRL Community College standards for excellence	LRC Dean, PRC Director	Begin 9/1/02 Target 5/1/03	2.1.1 Planning documents exist for functional areas of new PRC LRC facility.
	LRC Dean, SCC Director	Target 1/1/03	2.1.2 Planning documents exist for renovating the SCC LRC facility.
2.2 Establish Teaching and Learning support clusters at each campus	LRC Dean, Directors	Begin 9/1/02 Target 5/1/03	2.2.1 Existence of Teaching and Learning support clusters at each campus.
2.3 Provide LRC facilities which encourage and support students' independent information seeking activities	SCC and CPC LRC Directors, Staff	Target 5/30/03	2.3.1 All SCC and CPC circulating instructional videos and CDs from Media Services, Telecourse Desk, and Alternative Learning Center have been consolidated at a single location, the Reserve Desk, in shelving sized for growth of collection for next five years.
	LRC Web Team	Target 8/31/03	2.3.2 Existence on LRC web site of convenient forms for interlibrary loans, library cards, suggestions, reference questions.
	LRC Dean, Directors, Instructor Librarians	Begin 9/1/02 Target 8/31/03	2.3.3 Increased use of licensed electronic databases and full-text resources by 5% annually based on available statistics.
	LRC Directors, staff	Begin 9/1/02 Target 8/31/03	2.3.4 Existence of quiet areas for student study and collaborative areas for groups at each LRC.

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	CPC LRC Director, Librarians, TLC Aid	Target 1/5/03	2.3.5 Existence of multimedia computer capability at CPC LRC enabling students to successfully prepare projects for classes.
2.4 Provide LRC services meeting the instructional and scholarly needs of faculty	CPC LRC Director, Librarian Liaisons	Begin 9/1/02 Target 8/31/03	2.4.1 Existence and promotion of Faculty Resource Area at CPC LRC showcasing new databases, additions to collection, and services for faculty.
	LRC Web Team	Target 8/31/03	2.4.2 LRC web site offers convenient web forms for requesting interlibrary loans, registering for library cards, submitting suggestions and collection recommendations, asking reference questions, and scheduling library instruction for classes.
2.5 Provide adequate display areas at PRC to assure students' familiarity with CD and Audiotape collections	PRC LRC Director	Target 10/15/02	2.5.1 Appropriate CD and Audiotape display cases installed at PRC.

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Goal 3: Expand, enhance, and promote mutually beneficial relationships with business, industry, government, and education			
3.1 Market or improve LRC/Media Services to community	LRC Dean, Directors, Web Team	Target 8/31/03	3.1.1 LRC Policies and Procedures Document has been updated and made available from LRC's public web site
	LRC Directors, Librarians	Target 8/31/03	3.1.2 LRCs have established working relationships with area public libraries and have participated in orientation of new area public librarians by hosting library tours and workshops requested by public library managers
	LRC Directors, Librarians	Target 8/31/03	3.1.3 LRC staff have established working relationships with area school librarians, briefed them on LRC services and policies, and created quick reference tools for use in properly referring their students to CCCCD LRCs
	LRC Dean CPC Media staff	Begin 9/1/02 Target 10/1/02	3.1.4 Improve sound amplification and quality in Pike Hall.
3.2 Improve professional and workforce development collections and services	LRC Dean, Directors	Begin 9/1/02 Target 5/1/03	3.2.1 Increased number of professional and workforce development materials in the areas of business and computer training

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Goal 4: Improve student achievement			
4.1 Provide library instruction programs which empower students to make informed decisions and complete class assignments	Instructor Librarians	Begin 9/1/02 Target 8/31/03	4.1.1 In a January 2003 Institutional Effectiveness survey of randomly selected students, 80% of respondents will agree with the qualitative statement: "The library instruction/orientation sessions I have attended have been helpful to me in learning how to use the library's services and print and electronic resources."
	LRC Dean, Directors	Target 11/1/02	4.1.2 Students with vision disabilities have access to assistive technology workstations at each LRC.

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Goal 5: Develop an exemplary information technology infrastructure that is responsive to the instructional and administrative needs of the district			
5.1 Use technology to increase efficiency and effectiveness of LRC operations	SCC LRC Director, Librarians	Target 8/31/03	5.1.1 Investigation of automated call distribution technologies to support LRC customers seeking hours, policies, directions, and staff referral information has been completed
	SCC LRC Director, graphics service	Target 1/1/03	5.1.2 Digital LRC floorplans which can be updated as needed and placed on LRC web site have been developed
	LRC Dean, Media Services	Target 1/15/03	5.1.3 An electronic Media reservations system has been selected, acquired, and implemented.
	LRC Directors, Staff	Target 8/31/03	5.1.4 Research on self-checkout systems compatible with current integrated library system has been completed
	LRC Dean, Directors	Target 8/31/03	5.1.5 All LRC staff members have computers suitable for the efficient accomplishment of assigned duties and projects
5.2 Assure that LRC's public-use computers meet customers' information seeking needs	LRC Dean, Directors	Target 5/1/03	5.2.1 Availability of Windows 2000 and 100 Mbps networking from all LRC public access workstations
5.3 Increase availability of multimedia and other teaching technology	LRC Dean, PRC Media Services	Target 1/15/03	5.2.2 Additional multimedia podiums installed in classrooms at PRC.

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	LRC Dean, CPC Media Services	Target 1/15/03	5.2.3 Older overhead projectors and podium computers replaced at CPC.
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