#### America To Go Punch-out Instructions

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### **Order Placement**

**NOTES:** Put separate events on separate requests/purchase orders.

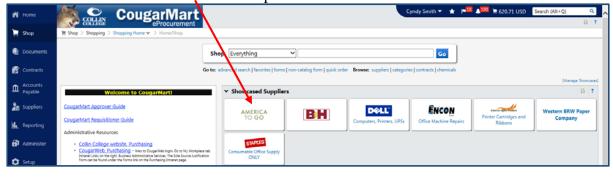
Our Contract is with America To Go. For any changes after a purchase order has been sent, such as additional meals, contact America To Go Customer Service at customerservice@AmericaToGo.com, or 866-284-8646, not the third party vendor. There is a 25% increase limit to orders. Do not phone in food orders. It is not necessary to attach a receipt from a food supplier.

America To Go invoices are sent electronically 48 hours after events. For invoicing corrections, contact ATG's Customer Service before doing a receipt.

Our Contract is with America To Go. NO Contract should be signed with any restaurant on the America To Go Punch-out in CougarMart.

Review District Staff Meeting Reimbursement policy (see Business Administrative Services Procedures, paragraph 9.7.4) for per diem rates and purpose.

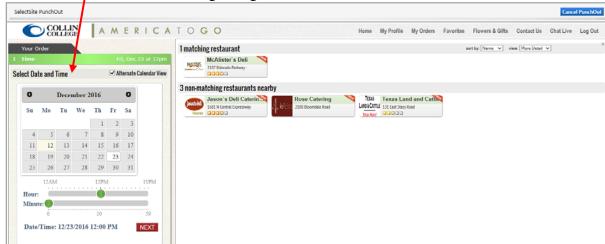
- Approved per diem meals are reimbursed at the current Texas per diem rate:
  - Breakfast \$11.00 Lunch \$16.00
  - Dinner \$24.00
- b. For approved business related meals, a receipt, a brief statement describing the business purpose of the meal, and a list of participants must be attached to the request form, or for an event open to the student body or general public, attach an event flyer.
- 1. Left mouse click on the AMERICA TO GO punch-out sticker.



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Revised 8/8/2017

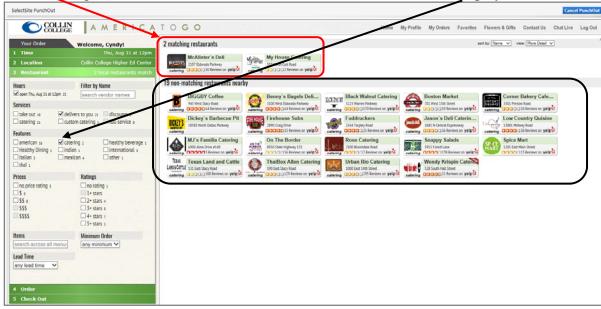
2. Select Date and Time for the beginning of the event from the calendar on the left.



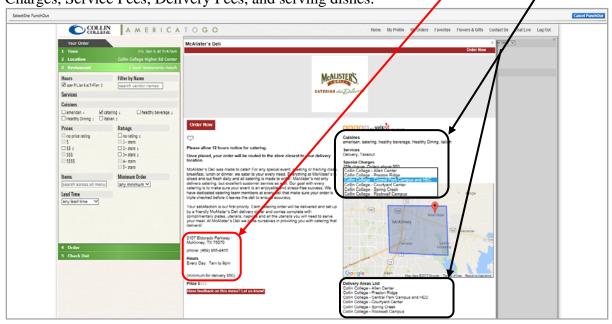
- 3. Left mouse click on the **NEXT** button.
- 4. Left mouse click on a 2 Location. You will be taken to step 3 Restaurant.



5. The matching local restaurants will be available. Choose a Feature to display restaurants.

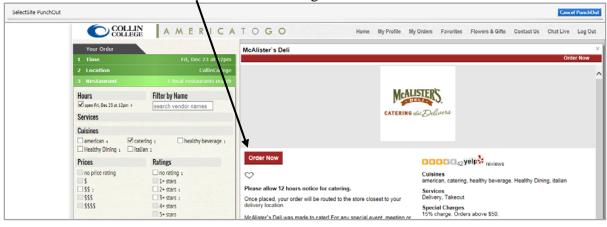


- 6. The options available are
  - a. Prices
  - b. Ratings
  - c. Items search
  - d. Minimum Order
  - e. Lead Time
- 7. Select a **Restaurant**. Information such as advance notice requirements, location, hours, minimum for delivery, **Cuisines**, **Services**, **Special Charges**, **Delivery Areas**, **Delivery Areas**, **List**, and additional charges are displayed. Additional Charges may include Delivery Charges, Service Fees, Delivery Fees, and serving dishes.

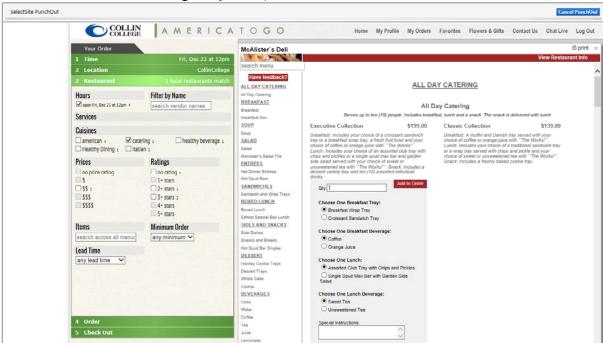


NOTE: To return to **Restaurant** selection, left mouse click on the black X in the upper right of the restaurant summary page to close it.

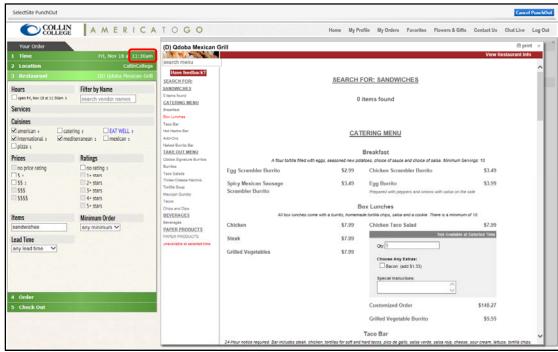
8. Left mouse click on the Order Now button to begin selection.



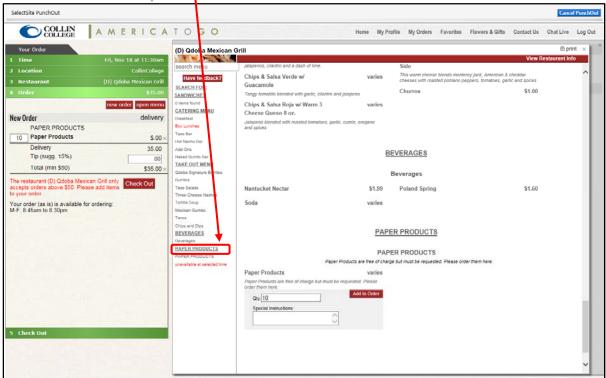
9. Left mouse click on item to get Qty and Special Instructions fields.



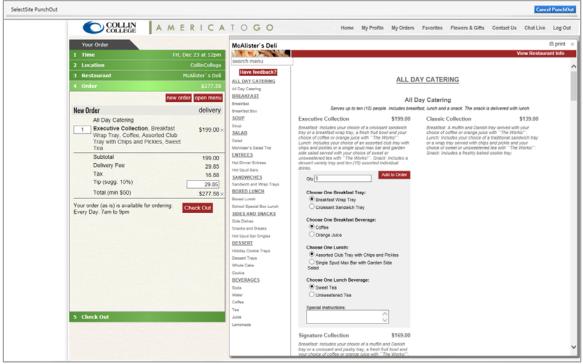
Note: The item may not be available at the requested time; therefore, you may not get the **Add to Order** button.



10. Left mouse click on Paper Products at the bottom if available and needed.

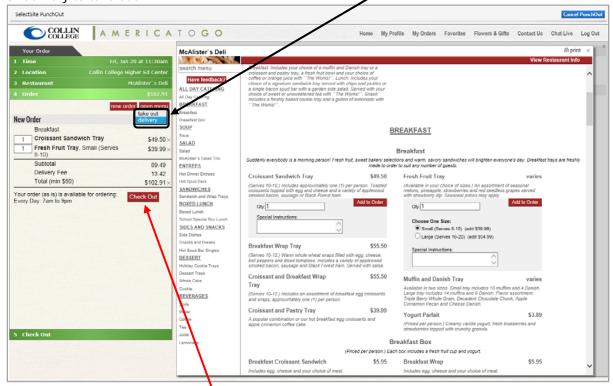


11. Left mouse click on Add to Order button.



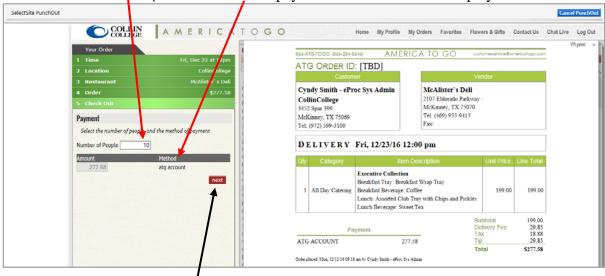
Notes: A Delivery or Service Fee will be automatically added to your order. There may also be a suggest Tip added.

12. To change the delivery method, left mouse click on the dropdown to change from the default of delivery to take out.



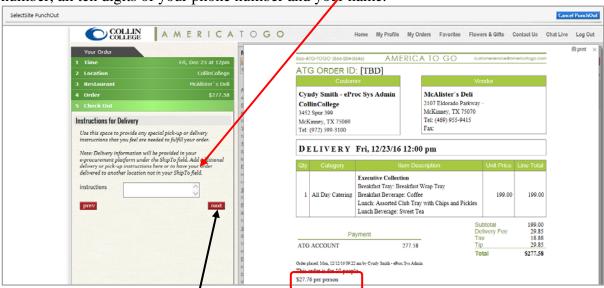
13. Left mouse click on the Check Out button. You will be taken to Step 5 Check Out.

14. Enter the Number of People. The method of payment and order will be displayed.



15. Left mouse click on the **next** button.

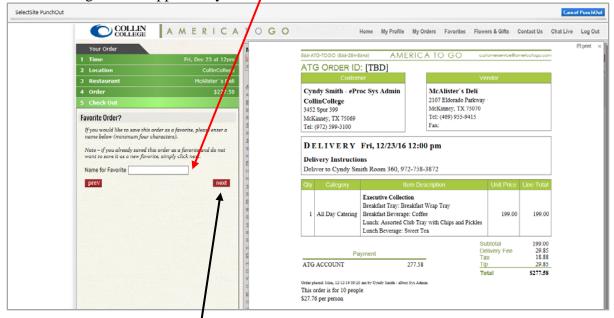
16. You will be given the opportunity to provide **Instructions for Delivery** including your room number, all ten digits of your phone number and your name.



Note: Your order will display the cost per person at the bottom.

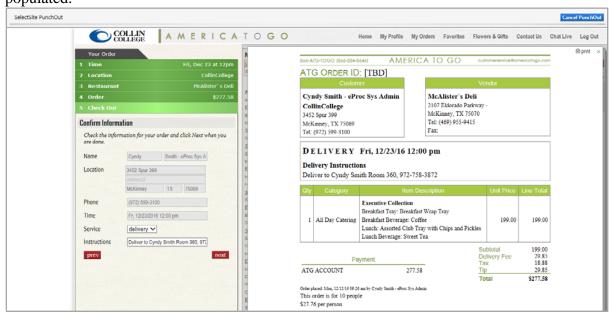
17. Left mouse click on the **next** button.

18. You will be given the opportunity to name and save as a favorite.

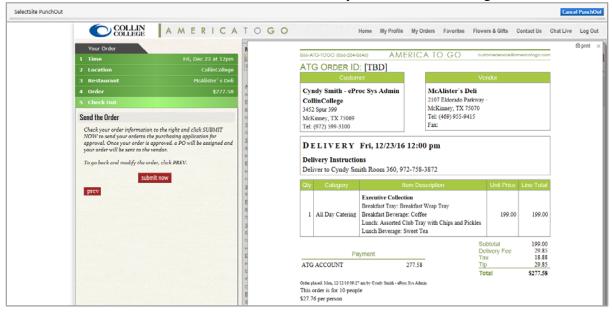


19. Left mouse click on the **next** button.

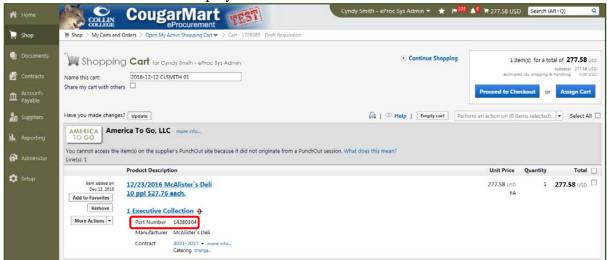
20. You will be given the opportunity to **Confirm Information**. This information is prepopulated.



- 21. Left mouse click on the **next** button.
- 22. Left mouse click on the submit now button to return your order to the CougarMart draft cart.



23. Your ATG Order ID will be displayed on the left.



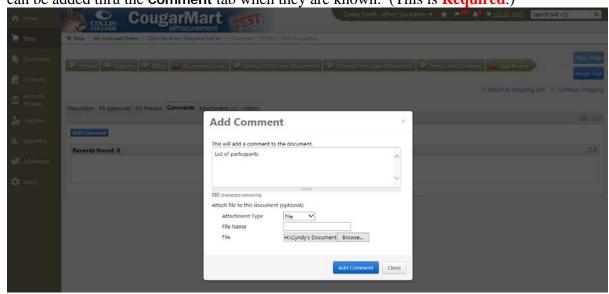
24. Once you left mouse click on the **Proceed to Checkout** button and follow normal requisition steps, be sure to include a business purpose in the **Internal Notes and Attachments** area for this event. (This is **Required**.)



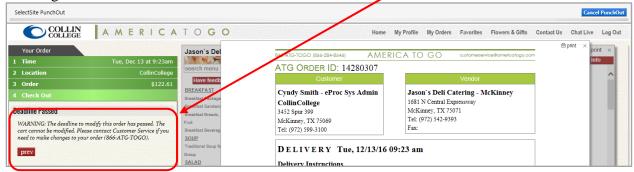
25. If the participants for the business meeting are known at the time of the request, add the list as an attachment;



If the participants for the business meeting are NOT known at the time of the request, they can be added thru the **Comment** tab when they are known. (This is **Required**.)



You may get the following message because there is a minimum 24 hours advance notice for ordering.



You can go to the America To Go punch-out, choose the My Orders, to review your orders.

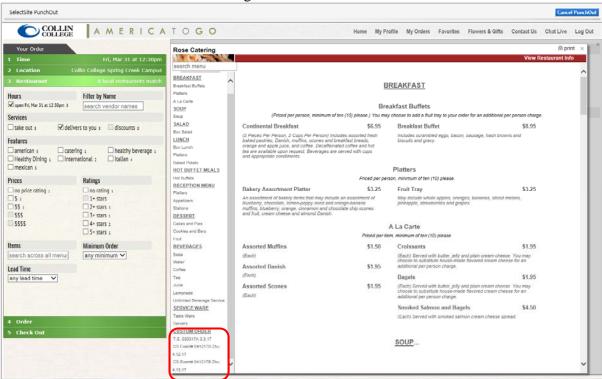


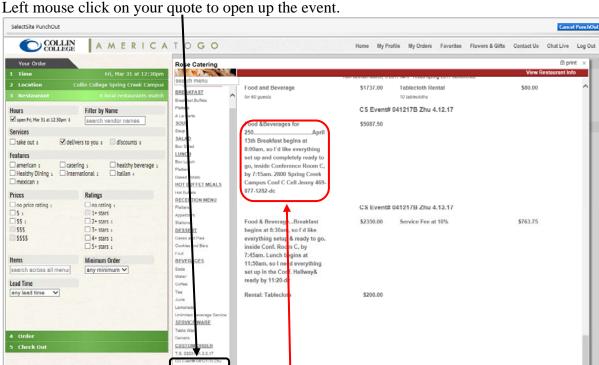
## **Custom Orders**

NOTE: Custom Ordering is the only case where a restaurant should be contacted directly.

To access a custom orders for America To Go restaurants, follow steps 1 thru 9 then

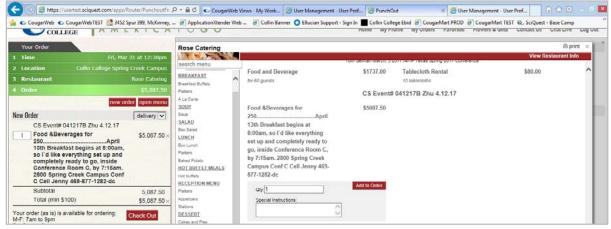
1. Scroll to the bottom left of the ordering window to see <u>CUSTOM ORDER</u>.





2. Left mouse click on your quote to open up the event.

3. Left mouse click on the item to get the Add to Order button and Special Instructions field. The item will be displayed on the left under 4 Order.



4. Follow steps 10 to 26.

### Deposits for Large Orders

When a Food Supplier requires a deposit for a large order, use the following process.

- 1. Obtain quote from supplier and send to ATG to create the custom order
- 2. Punch-out to the supplier and add the first custom order (deposit) to your cart and return to CougarMart.

- 3. Punch-out to the supplier and add the second custom order (balance) to your cart then return to CougarMart. This will create two line items.
- 4. Once you are notified with the purchase order number, do a receipt for the deposit, and send a CougarMart Comment from the purchase order to Accounts Payable letting them know you need a check for the deposit and when you need it by.

# Delivery Charges, Service Fees, Delivery Fees, Tips

Additional Charges may include Delivery Charges, Service Fees, Delivery Fees, Tips, and may be automatically added to your order. Some charge fees whether picked up or delivered. There may also be a suggested Tip added. The tip may be editable. You should review your order for charges, and if included in the order, not pay any additional tip.

