Business Office Support Systems

ACNT1303 — *Intro to Accounting I*

Year	Enrollment	Grade Assigned							Grade Distribution							Completion Rate	Success Rate*	Course GPA**
		A	B	C	D	P	F	W	A	B	C	D	P	F	W			
2017	120	64	9	11	1	0	31	4	53%	8%	9%	1%	0%	26%	3%	97%	70%	2.55
2018	150	94	5	9	3	0	28	11	63%	3%	6%	2%	0%	19%	7%	93%	72%	2.75
2019	168	98	14	4	5	0	34	13	58%	8%	2%	3%	0%	20%	8%	92%	69%	2.66
2020	153	100	7	4	5	0	29	8	65%	5%	3%	3%	0%	19%	5%	95%	73%	2.84
2021	169	109	18	5	6	0	25	6	64%	11%	3%	4%	0%	15%	4%	96%	78%	2.99
Averages									61%	7%	4%	3%	0%	19%	6%	94%	73%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ACNT1311		*Intro Computerized Accounting*															Completion	Success	Course
		Grade Assigned							Grade Distribution								Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W		Rate	Rate*	GPA**
2017	24	11	4	2	0	0	5	2	46%	17%	8%	0%	0%	21%	8%		92%	71%	2.50
2018	48	31	1	5	0	0	9	2	65%	2%	10%	0%	0%	19%	4%		96%	77%	2.85
2019	48	28	1	3	1	0	12	3	58%	2%	6%	2%	0%	25%	6%		94%	67%	2.54
2020	48	21	4	4	0	0	7	12	44%	8%	8%	0%	0%	15%	25%		75%	60%	2.17
2021	49	30	1	4	0	0	9	5	61%	2%	8%	0%	0%	18%	10%		90%	71%	2.67
Averages..									56%	5%	8%	0%	0%	19%	11%		89%	69%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

BCIS1305	*Business Computer Applications*																	
		Grade Assigned							Grade Distribution							Completion Rate	Success Rate*	Course GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W			
2017	1163	451	246	132	60	0	186	88	39%	21%	11%	5%	0%	16%	8%	92%	71%	2.46
2018	1191	551	252	131	41	0	140	76	46%	21%	11%	3%	0%	12%	6%	94%	78%	2.74
2019	1154	517	259	113	33	0	139	93	45%	22%	10%	3%	0%	12%	8%	92%	77%	2.69
2020	1258	582	239	122	37	0	165	113	46%	19%	10%	3%	0%	13%	9%	91%	75%	2.64
2021	1410	608	266	138	52	0	212	133	43%	19%	10%	4%	0%	15%	9%	90%	72%	2.53
Averages									44%	20%	10%	4%	0%	14%	8%	92%	75%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

BUSI1301		*Business Principles*																	
		Grade Assigned							Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	713	206	164	98	43	0	162	40	29%	23%	14%	6%	0%	23%	6%	94%	66%	2.18
2018	711	250	178	70	34	0	127	52	35%	25%	10%	5%	0%	18%	7%	93%	70%	2.40
2019	900	282	227	129	48	0	159	55	31%	25%	14%	5%	0%	18%	6%	94%	71%	2.35
2020	1150	514	262	119	64	0	129	62	45%	23%	10%	6%	0%	11%	5%	95%	78%	2.73
2021	1445	684	330	157	59	0	162	53	47%	23%	11%	4%	0%	11%	4%	96%	81%	2.84
Averages									39%	24%	12%	5%	0%	15%	5%	95%	75%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

BUSI1307		*Personal Finance*																
				Grade Assigned								Grade Distribution					Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	290	114	86	34	5	0	37	14	39%	30%	12%	2%	0%	13%	5%	95%	81%	2.71
2018	303	178	56	28	6	0	25	10	59%	18%	9%	2%	0%	8%	3%	97%	87%	3.11
2019	298	180	58	19	3	0	31	7	60%	19%	6%	1%	0%	10%	2%	98%	86%	3.14
2020	314	168	75	25	9	0	20	17	54%	24%	8%	3%	0%	6%	5%	95%	85%	3.04
2021	301	171	62	23	8	0	28	9	57%	21%	8%	3%	0%	9%	3%	97%	85%	3.07
Averages									54%	22%	9%	2%	0%	9%	4%	96%	85%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

BUSI2301		*Business Law*														Completion	Success	Course
		Grade Assigned							Grade Distribution									
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	650	200	187	118	38	0	63	44	31%	29%	18%	6%	0%	10%	7%	93%	78%	2.52
2018	617	188	175	116	24	0	75	39	30%	28%	19%	4%	0%	12%	6%	94%	78%	2.48
2019	659	191	169	136	44	0	68	51	29%	26%	21%	7%	0%	10%	8%	92%	75%	2.41
2020	638	157	181	122	40	0	74	64	25%	28%	19%	6%	0%	12%	10%	90%	72%	2.28
2021	584	170	176	103	26	0	73	36	29%	30%	18%	4%	0%	13%	6%	94%	77%	2.47
Averages...									29%	28%	19%	5%	0%	11%	7%	93%	76%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

BUSI2305		*Business Statistics*																
		Grade Assigned								Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2018	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2019	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2020	18	5	6	3	1	0	1	2	28%	33%	17%	6%	0%	6%	11%	89%	78%	2.50
2021	162	64	49	26	7	0	7	9	40%	30%	16%	4%	0%	4%	6%	94%	86%	2.85
Averages..									38%	31%	16%	4%	0%	4%	6%	94%	85%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

COSC1301		*Introduction to Computing*														Completion	Success	Course
			Grade Assigned							Grade Distribution								
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	382	193	50	33	16	0	64	26	51%	13%	9%	4%	0%	17%	7%	93%	72%	2.63
2018	384	191	53	30	15	0	69	26	50%	14%	8%	4%	0%	18%	7%	93%	71%	2.60
2019	347	193	59	25	7	0	45	18	56%	17%	7%	2%	0%	13%	5%	95%	80%	2.90
2020	274	138	42	13	7	0	45	29	50%	15%	5%	3%	0%	16%	11%	89%	70%	2.59
2021	226	107	32	12	6	0	38	31	47%	14%	5%	3%	0%	17%	14%	86%	67%	2.45
Averages...									51%	15%	7%	3%	0%	16%	8%	92%	73%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

HITT1305		*Medical Terminology I*														Completion	Success	Course
		Grade Assigned							Grade Distribution							Rate	Rate*	GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W			
2017	642	277	147	45	11	0	119	43	43%	23%	7%	2%	0%	19%	7%	93%	73%	2.57
2018	691	315	178	55	2	0	93	48	46%	26%	8%	0%	0%	13%	7%	93%	79%	2.76
2019	772	404	168	60	0	0	96	44	52%	22%	8%	0%	0%	12%	6%	94%	82%	2.90
2020	1078	583	246	74	0	0	107	68	54%	23%	7%	0%	0%	10%	6%	94%	84%	2.99
2021	1074	532	256	73	3	0	159	51	50%	24%	7%	0%	0%	15%	5%	95%	80%	2.84
Averages..									50%	23%	7%	0%	0%	13%	6%	94%	80%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

HITT1353		*Legal-Ethical Asp-Hlth Info*																Completion	Success	Course
		Grade Assigned							Grade Distribution									Rate	Rate*	GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W					
2017	95	39	32	6	1	0	11	6	41%	34%	6%	1%	0%	12%	6%		94%	81%	2.79
2018	102	71	13	1	0	0	11	6	70%	13%	1%	0%	0%	11%	6%		94%	83%	3.19
2019	113	70	30	3	0	0	6	4	62%	27%	3%	0%	0%	5%	4%		96%	91%	3.33
2020	161	111	25	3	0	0	10	12	69%	16%	2%	0%	0%	6%	7%		93%	86%	3.26
2021	89	47	25	6	0	0	6	5	53%	28%	7%	0%	0%	7%	6%		94%	88%	3.09
Averages..									60%	22%	3%	0%	0%	8%	6%		94%	86%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ITSC1305		*Intro to PC Operating Systems*														Completion	Success	Course
		Grade Assigned							Grade Distribution									
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	38	8	15	4	3	0	8	0	21%	39%	11%	8%	0%	21%	0%	100%	71%	2.32
2018	58	19	20	7	2	0	5	5	33%	34%	12%	3%	0%	9%	9%	91%	79%	2.62
2019	49	24	15	4	0	0	4	2	49%	31%	8%	0%	0%	8%	4%	96%	88%	3.04
2020	57	27	14	6	0	0	6	4	47%	25%	11%	0%	0%	11%	7%	93%	83%	2.84
2021	58	43	5	3	1	0	6	0	74%	9%	5%	2%	0%	10%	0%	100%	88%	3.34
Averages..									47%	27%	9%	2%	0%	11%	4%	96%	82%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ITSC1309		*Intgrtd Sftware App I-MS Offic*																
		Grade Assigned							Grade Distribution							Completion Rate	Success Rate*	Course GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W			
2017	14	6	4	1	0	0	2	1	43%	29%	7%	0%	0%	14%	7%	93%	79%	2.71
2018	27	17	2	0	1	0	7	0	63%	7%	0%	4%	0%	26%	0%	100%	70%	2.78
2019	35	28	2	2	1	0	2	0	80%	6%	6%	3%	0%	6%	0%	100%	91%	3.51
2020	39	30	2	2	0	0	3	2	77%	5%	5%	0%	0%	8%	5%	95%	87%	3.33
2021	41	26	1	1	1	0	11	1	63%	2%	2%	2%	0%	27%	2%	98%	68%	2.68
Averages...									69%	7%	4%	2%	0%	16%	3%	97%	79%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ITSC1316		Linux Install & Configuration															Completion	Success	Course
		Grade Assigned							Grade Distribution								Rate	Rate*	GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W			
2017	81	38	20	13	1	0	6	3	47%	25%	16%	1%	0%	7%	4%	96%	88%	2.95
2018	82	42	20	7	3	0	5	5	51%	24%	9%	4%	0%	6%	6%	94%	84%	2.99
2019	110	84	6	4	0	0	10	6	76%	5%	4%	0%	0%	9%	5%	95%	86%	3.29
2020	172	140	10	3	1	0	12	6	81%	6%	2%	1%	0%	7%	3%	97%	89%	3.47
2021	294	199	44	15	3	0	24	9	68%	15%	5%	1%	0%	8%	3%	97%	88%	3.27
Averages...									68%	14%	6%	1%	0%	8%	4%	96%	87%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

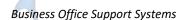*Sums of distributions may not equal 100 percent due to rounding.*

Business Office Support Systems

ITSC2339		Personal Comp Help Desk Sup														Completion	Success	Course
				Grade Assigned								Grade Distribution						
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	5	1	4	0	0	0	0	0	20%	80%	0%	0%	0%	0%	0%	100%	100%	3.20
2018	13	9	3	0	0	0	1	0	69%	23%	0%	0%	0%	8%	0%	100%	92%	3.46
2019	10	3	4	1	0	0	1	1	30%	40%	10%	0%	0%	10%	10%	90%	80%	2.60
2020	11	6	4	0	0	0	0	1	55%	36%	0%	0%	0%	0%	9%	91%	91%	3.27
2021	10	9	1	0	0	0	0	0	90%	10%	0%	0%	0%	0%	0%	100%	100%	3.90
Averages...									57%	33%	2%	0%	0%	4%	4%	96%	92%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ITSC2380		*Co-op Ed-Comp & Info Scis, Gen*																
		Grade Assigned							Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	5	4	1	0	0	0	0	0	80%	20%	0%	0%	0%	0%	0%	100%	100%	3.80
2018	2	2	0	0	0	0	0	0	100%	0%	0%	0%	0%	0%	0%	100%	100%	4.00
2019	5	4	1	0	0	0	0	0	80%	20%	0%	0%	0%	0%	0%	100%	100%	3.80
2020	4	4	0	0	0	0	0	0	100%	0%	0%	0%	0%	0%	0%	100%	100%	4.00
2021	4	4	0	0	0	0	0	0	100%	0%	0%	0%	0%	0%	0%	100%	100%	4.00
Averages..									90%	10%	0%	0%	0%	0%	0%	100%	100%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ITSW1304		*Intro to Spreadsheets-Excel*														Completion	Success	Course
				Grade Assigned							Grade Distribution							
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	183	77	25	16	9	0	40	16	42%	14%	9%	5%	0%	22%	9%	91%	65%	2.32
2018	181	74	32	21	9	0	29	16	41%	18%	12%	5%	0%	16%	9%	91%	70%	2.45
2019	164	100	16	11	5	0	16	16	61%	10%	7%	3%	0%	10%	10%	90%	77%	2.90
2020	172	100	23	12	3	0	18	16	58%	13%	7%	2%	0%	10%	9%	91%	79%	2.88
2021	194	81	40	31	8	0	26	8	42%	21%	16%	4%	0%	13%	4%	96%	78%	2.65
Averages...									48%	15%	10%	4%	0%	14%	8%	92%	74%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ITSW1307		*Intro to Database-Access*															Completion	Success	Course
		Grade Assigned							Grade Distribution										
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	153	58	29	10	5	0	42	9	38%	19%	7%	3%	0%	27%	6%	94%	63%	2.25
2018	153	71	15	11	13	0	27	16	46%	10%	7%	8%	0%	18%	10%	90%	63%	2.38
2019	135	47	27	10	9	0	31	11	35%	20%	7%	7%	0%	23%	8%	92%	62%	2.21
2020	143	62	27	4	3	0	32	15	43%	19%	3%	2%	0%	22%	10%	90%	65%	2.38
2021	155	65	20	20	2	0	37	11	42%	13%	13%	1%	0%	24%	7%	93%	68%	2.34
Averages									41%	16%	7%	4%	0%	23%	8%	92%	64%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ITSW1310		*Intro Prsntation Grphcs Softwr*															Completion	Success	Course
		Grade Assigned							Grade Distribution								Rate	Rate*	GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W				
2017	37	17	5	4	2	0	7	2	46%	14%	11%	5%	0%	19%	5%		95%	70%	2.51
2018	48	22	7	6	3	0	7	3	46%	15%	13%	6%	0%	15%	6%		94%	73%	2.58
2019	49	19	9	5	5	0	8	3	39%	18%	10%	10%	0%	16%	6%		94%	67%	2.41
2020	49	28	8	2	0	0	9	2	57%	16%	4%	0%	0%	18%	4%		96%	78%	2.86
2021	63	32	9	6	1	0	10	5	51%	14%	10%	2%	0%	16%	8%		92%	75%	2.67
Averages..									48%	15%	9%	4%	0%	17%	6%		94%	73%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

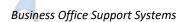*Sums of distributions may not equal 100 percent due to rounding.*

Business Office Support Systems

ITSW1380	*Co-op Ed-Data Procng-Data Proc*																	
		Grade Assigned							Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2018	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2019	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2020	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2021	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Averages..									-	-	-	-	-	-	-	-	-	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ITSW2370		*SAS Programming*																
		Grade Assigned							Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2018	16	6	2	1	1	0	2	4	38%	13%	6%	6%	0%	13%	25%	75%	56%	2.06
2019	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2020	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2021	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Averages...									38%	13%	6%	6%	0%	13%	25%	75%	56%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ITSW2380		*Co-op Ed-Data Procng-Data Proc*															Completion	Success	Course
		Grade Assigned							Grade Distribution										
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W		Rate	Rate*	GPA**
2017	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	-
2018	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	-
2019	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	-
2020	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	-
2021	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	-
Averages...								-	-	-	-	-	-	-	-		-	-	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

ITSW2472		*Portfolio Development*																
		Grade Assigned							Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2018	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2019	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2020	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2021	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Averages...									-	-	-	-	-	-	-	-	-	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

MRKG1301	*Customer Relationship Mgmt*																	
		Grade Assigned							Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	66	15	12	13	4	0	19	3	23%	18%	20%	6%	0%	29%	5%	95%	61%	1.91
2018	47	26	11	3	0	0	6	1	55%	23%	6%	0%	0%	13%	2%	98%	85%	3.04
2019	96	39	16	6	6	0	18	11	41%	17%	6%	6%	0%	19%	11%	89%	64%	2.31
2020	74	29	14	6	2	0	10	13	39%	19%	8%	3%	0%	14%	18%	82%	66%	2.32
2021	55	20	17	11	1	0	5	1	36%	31%	20%	2%	0%	9%	2%	98%	87%	2.80
Averages...									38%	21%	12%	4%	0%	17%	9%	91%	70%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

MRKG1311		*Principles of Marketing*															Completion	Success	Course
		Grade Assigned							Grade Distribution										
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W		Rate	Rate*	GPA**
2017	288	106	98	28	10	0	24	22	37%	34%	10%	3%	0%	8%	8%		92%	81%	2.72
2018	292	126	66	24	15	0	35	26	43%	23%	8%	5%	0%	12%	9%		91%	74%	2.62
2019	243	79	77	28	11	0	28	20	33%	32%	12%	5%	0%	12%	8%		92%	76%	2.53
2020	223	62	71	34	4	0	33	19	28%	32%	15%	2%	0%	15%	9%		91%	75%	2.39
2021	241	110	61	29	8	0	23	10	46%	25%	12%	3%	0%	10%	4%		96%	83%	2.86
Averages									38%	29%	11%	4%	0%	11%	8%		92%	78%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

MRKG2312 — *e-Commerce Marketing*

		Grade Assigned							Grade Distribution							Completion Rate	Success Rate*	Course GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W			
2017	12	6	4	0	0	0	2	0	50%	33%	0%	0%	0%	17%	0%	100%	83%	3.00
2018	27	10	14	1	2	0	0	0	37%	52%	4%	7%	0%	0%	0%	100%	93%	3.19
2019	12	3	4	0	0	0	4	1	25%	33%	0%	0%	0%	33%	8%	92%	58%	2.00
2020	50	12	11	7	2	0	8	9	24%	22%	14%	4%	0%	16%	18%	80%	60%	1.98
2021	49	11	9	11	3	0	9	6	22%	18%	22%	6%	0%	18%	12%	88%	63%	1.96
Averages..									28%	28%	13%	5%	0%	15%	11%	89%	69%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

MRKG2333	*Principles of Selling*																
		Grade Assigned							Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	31	23	6	0	1	0	1	0	74%	19%	0%	3%	0%	3%	0%	100%	94%	3.58
2018	20	8	6	1	0	0	3	2	40%	30%	5%	0%	0%	15%	10%	90%	75%	2.60
2019	61	11	11	6	1	0	19	13	18%	18%	10%	2%	0%	31%	21%	79%	46%	1.48
2020	64	6	19	5	4	0	17	13	9%	30%	8%	6%	0%	27%	20%	80%	47%	1.48
2021	71	29	12	11	0	0	9	10	41%	17%	15%	0%	0%	13%	14%	86%	73%	2.45
Averages...									31%	22%	9%	2%	0%	20%	15%	85%	62%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

MRKG2348	*Marketing Research & Strategie*															Completion	Success	Course
		Grade Assigned							Grade Distribution									
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	56	16	17	8	3	0	10	2	29%	30%	14%	5%	0%	18%	4%	96%	73%	2.39
2018	53	16	11	12	2	0	12	0	30%	21%	23%	4%	0%	23%	0%	100%	74%	2.32
2019	21	3	9	4	2	0	3	0	14%	43%	19%	10%	0%	14%	0%	100%	76%	2.33
2020	23	5	5	3	1	0	7	2	22%	22%	13%	4%	0%	30%	9%	91%	57%	1.83
2021	39	10	14	5	4	0	3	3	26%	36%	13%	10%	0%	8%	8%	92%	74%	2.46
Averages...									26%	29%	17%	6%	0%	18%	4%	96%	72%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

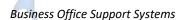*Sums of distributions may not equal 100 percent due to rounding.*

Business Office Support Systems

MRKG2349		*Advertising & Sales Promotion*															Completion	Success	Course
		Grade Assigned							Grade Distribution								Rate	Rate*	GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W				
2017	71	23	18	9	3	0	13	5	32%	25%	13%	4%	0%	18%	7%	93%	70%	2.35
2018	65	13	17	8	1	0	14	12	20%	26%	12%	2%	0%	22%	18%	82%	59%	1.85
2019	47	11	10	9	0	0	9	8	23%	21%	19%	0%	0%	19%	17%	83%	64%	1.96
2020	48	17	14	4	2	0	5	6	35%	29%	8%	4%	0%	10%	13%	88%	73%	2.50
2021	75	33	22	7	5	0	6	2	44%	29%	9%	7%	0%	8%	3%	97%	83%	2.89
Averages..									32%	26%	12%	4%	0%	15%	11%	89%	70%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

MRKG2381		*Co-op Ed-Mrktng-Mrktng Mgt, Ge*																
		Grade Assigned							Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	4	4	0	0	0	0	0	0	100%	0%	0%	0%	0%	0%	0%	100%	100%	4.00
2018	7	5	0	0	0	0	2	0	71%	0%	0%	0%	0%	29%	0%	100%	71%	2.86
2019	2	2	0	0	0	0	0	0	100%	0%	0%	0%	0%	0%	0%	100%	100%	4.00
2020	2	1	0	0	0	0	0	1	50%	0%	0%	0%	0%	0%	50%	50%	50%	2.00
2021	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Averages..									80%	0%	0%	0%	0%	13%	7%	93%	80%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

POFI2301		*Word Processing-MS Word*															Completion	Success	Course
		Grade Assigned							Grade Distribution										
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W		Rate	Rate*	GPA**
2017	19	6	4	2	1	0	3	3	32%	21%	11%	5%	0%	16%	16%		84%	63%	2.16
2018	29	10	3	2	1	0	10	3	34%	10%	7%	3%	0%	34%	10%		90%	52%	1.86
2019	43	14	4	5	1	0	16	3	33%	9%	12%	2%	0%	37%	7%		93%	54%	1.84
2020	32	8	5	2	2	0	9	5	25%	16%	6%	6%	0%	28%	16%		81%	47%	1.71
2021	22	12	1	3	0	0	5	1	55%	5%	14%	0%	0%	23%	5%		95%	73%	2.59
Averages...									34%	12%	10%	3%	0%	30%	10%		90%	56%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

POFI2331		*Desktop Publishing - MS Office*															Completion	Success	Course
		Grade Assigned							Grade Distribution								Rate	Rate*	GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W			
2017	7	5	0	2	0	0	0	0	71%	0%	29%	0%	0%	0%	0%	100%	100%	3.43
2018	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2019	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2020	11	9	0	0	1	0	1	0	82%	0%	0%	9%	0%	9%	0%	100%	82%	3.36
2021	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Averages...									78%	0%	11%	6%	0%	6%	0%	100%	89%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

POFT1307			*Proofreading and Editing*															Completion	Success	Course
		Grade Assigned							Grade Distribution											
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W			Rate	Rate*	GPA**
2017	25	8	5	1	2	0	7	2	32%	20%	4%	8%	0%	28%	8%			92%	56%	2.04
2018	24	7	9	4	1	0	2	1	29%	38%	17%	4%	0%	8%	4%			96%	83%	2.67
2019	24	7	7	2	2	0	5	1	29%	29%	8%	8%	0%	21%	4%			96%	67%	2.29
2020	22	7	6	0	1	0	6	2	32%	27%	0%	5%	0%	27%	9%			91%	59%	2.14
2021	22	9	6	2	0	0	3	2	41%	27%	9%	0%	0%	14%	9%			91%	77%	2.64
Averages...									32%	28%	8%	5%	0%	20%	7%			93%	68%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

POFT1319		*Records & Info Mgmt I*															Completion	Success	Course
		Grade Assigned							Grade Distribution								Rate	Rate*	GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W				
2017	24	10	4	2	1	0	6	1	42%	17%	8%	4%	0%	25%	4%	96%	67%	2.38
2018	23	6	6	0	0	0	9	2	26%	26%	0%	0%	0%	39%	9%	91%	52%	1.83
2019	24	14	1	2	2	0	2	3	58%	4%	8%	8%	0%	8%	13%	88%	71%	2.71
2020	23	13	4	0	0	0	4	2	57%	17%	0%	0%	0%	17%	9%	91%	74%	2.78
2021	23	14	1	0	2	0	3	3	61%	4%	0%	9%	0%	13%	13%	87%	65%	2.65
Averages..									49%	14%	3%	4%	0%	21%	9%	91%	66%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

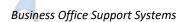*Sums of distributions may not equal 100 percent due to rounding.*

Business Office Support Systems

POFT1329	*Beginning Keyboarding*															Completion	Success	Course
		Grade Assigned							Grade Distribution							Rate	Rate*	GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W			
2017	173	61	18	13	11	0	52	18	35%	10%	8%	6%	0%	30%	10%	90%	53%	1.94
2018	133	72	13	4	3	0	34	7	54%	10%	3%	2%	0%	26%	5%	95%	67%	2.54
2019	152	67	9	5	10	0	45	16	44%	6%	3%	7%	0%	30%	11%	89%	53%	2.07
2020	154	64	15	10	4	0	46	14	42%	10%	6%	3%	0%	30%	9%	90%	58%	2.12
2021	147	68	10	10	6	0	39	14	46%	7%	7%	4%	0%	27%	10%	90%	60%	2.23
Averages...............									44%	9%	6%	4%	0%	28%	9%	91%	58%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

POFT1349		*Admin Office Procedures II*																		
		Grade Assigned							Grade Distribution								Completion Rate	Success Rate*	Course GPA**
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W			
2017	11	9	0	1	0	0	0	1	82%	0%	9%	0%	0%	0%	9%	91%	91%	3.45
2018	7	7	0	0	0	0	0	0	100%	0%	0%	0%	0%	0%	0%	100%	100%	4.00
2019	7	6	1	0	0	0	0	0	86%	14%	0%	0%	0%	0%	0%	100%	100%	3.86
2020	13	12	0	0	0	0	1	0	92%	0%	0%	0%	0%	8%	0%	100%	92%	3.69
2021	14	14	0	0	0	0	0	0	100%	0%	0%	0%	0%	0%	0%	100%	100%	4.00
Averages...									92%	2%	2%	0%	0%	2%	2%	98%	96%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

POFT2301		*Intermediate Keyboarding*															Completion	Success	Course
		Grade Assigned							Grade Distribution										
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W		Rate	Rate*	GPA**
2017	33	18	4	3	2	0	5	1	55%	12%	9%	6%	0%	15%	3%		97%	76%	2.79
2018	31	13	5	2	1	0	8	2	42%	16%	6%	3%	0%	26%	6%		94%	65%	2.32
2019	15	13	1	0	0	0	1	0	87%	7%	0%	0%	0%	7%	0%		100%	93%	3.67
2020	23	10	5	3	2	0	1	2	43%	22%	13%	9%	0%	4%	9%		91%	78%	2.74
2021	22	13	3	2	2	0	0	2	59%	14%	9%	9%	0%	0%	9%		91%	82%	3.05
Averages...									54%	15%	8%	6%	0%	12%	6%		94%	77%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

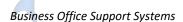*Sums of distributions may not equal 100 percent due to rounding.*

Business Office Support Systems

POFT2303	*Speed and Accuracy Building*																
		Grade Assigned							Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	20	11	2	5	1	0	1	0	55%	10%	25%	5%	0%	5%	0%	100%	90%	3.05
2018	16	4	8	1	0	0	2	1	25%	50%	6%	0%	0%	13%	6%	94%	81%	2.63
2019	23	13	5	3	0	0	1	1	57%	22%	13%	0%	0%	4%	4%	96%	91%	3.17
2020	8	5	0	1	0	0	1	1	63%	0%	13%	0%	0%	13%	13%	88%	75%	2.75
2021	17	16	1	0	0	0	0	0	94%	6%	0%	0%	0%	0%	0%	100%	100%	3.94
Averages..									58%	19%	12%	1%	0%	6%	4%	96%	89%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.

Business Office Support Systems

POFT2312		*Business Corresp & Comm*																
		Grade Assigned							Grade Distribution							Completion	Success	Course
Year	Enrollment	A	B	C	D	P	F	W	A	B	C	D	P	F	W	Rate	Rate*	GPA**
2017	9	6	2	1	0	0	0	0	67%	22%	11%	0%	0%	0%	0%	100%	100%	3.56
2018	8	6	2	0	0	0	0	0	75%	25%	0%	0%	0%	0%	0%	100%	100%	3.75
2019	12	8	0	1	0	0	2	1	67%	0%	8%	0%	0%	17%	8%	92%	75%	2.83
2020	10	9	1	0	0	0	0	0	90%	10%	0%	0%	0%	0%	0%	100%	100%	3.90
2021	12	9	2	1	0	0	0	0	75%	17%	8%	0%	0%	0%	0%	100%	100%	3.67
Averages...									75%	14%	6%	0%	0%	4%	2%	98%	94%	-

Note: The program's course list is based on the 2020-2021 academic catalog. The data source is Collin College's ZogoTech Data System on 10/11/2021.

* Success Rate is calculated by dividing the counts of A, B, C and P by the counts of A, B, C, D, P, F and W, using the definition consistent with the National Community College Benchmark Project.

** Course GPA is calculated by multiplying the counts of A, B, C and D by 4, 3, 2 and 1, respectively. The results are summed and divided by the aggregated count of A, B, C, D, F and W.

Sums of distributions may not equal 100 percent due to rounding.