Program Outcomes
and
Course Alignment

Program Name ___Computer Information Systems Certificate-Computer Support _____

Program Outcomes ▼

Program Learning Outcomes	Measure	Standard	Course(s) where it will be assessed
1 Apply information technology concepts to a variety of business environments.	Instrument varies in each Capstone option and by instructor.	Satisfactory rating Average of 3 rating on a 4 point scale	ITSC 2380 (Coop)—Employer feedback survey INEW 2330--Project
2 Demonstrate the ability to work in a team environment.	Instrument varies in each Capstone option and by instructor.	Satisfactory rating Average of 3 rating on a 4 point scale	INEW 2330--Project Teamwork Rubric
3 Demonstrate professional and effective documentation and communication skills.	Instrument varies in each Capstone option and by instructor.	Satisfactory rating Average of 3 rating on a 4 point scale	ITSC 2380 (Coop)--Employer feedback survey INEW 2330-Project
4 Computer Support: Apply common business productivity software to business functions.	Instrument varies in each Capstone option and by instructor.	Satisfactory rating Average of 3 rating on a 4 point scale	ITSC 2380 (Coop)-Employer feedback survey INEW 2330-Project

Program Outcomes
and
Course Alignment

Program Map ▼

Program Courses	Program Outcome 1 Apply information technology concepts to a variety of business environments.	Program Outcome 2 Demonstrate the ability to work in a team environment.	Program Outcome 3 Demonstrate professional and effective documentation and communication skills.	Program Outcome 4 Computer Support: Apply common business productivity software to business functions.
ITSE 1311	I	E	I	P
ITSW 1304	A	E	I	P
ITNW 1358	I			
ITSW 1310	P	E	E	A
INEW 2330/ITSC 2380	A	A	A	A
CPMT 1305				A
ITSC 2339		I	E	A
ITSY 1300	I			
ITSC 1305				A
MRKG1301/BMGT 1307/BMGT 1344		E	E	

I=Introduced P=Practiced E=Emphasized A=Assessed